What's New!

QM Updates

Effective Now!	Coming Soon!	New/Updated Policies
• <u>For All Staff</u>: New Topic-Specific Email Boxes for QM • <u>For All Staff</u>: Emotional Support Animal	• <u>For BHRS Youth Staff</u>: Virtual Toolkit Workshop • <u>For BHRS Staff</u>: Zoom Health Webinar	• None.

New Email Addresses for QM

Effective as of: 02/07/2022

What: QM has created two new email boxes to address staff needs.

Who: Any staff who have questions about IRB or PAVE.

Details:
Questions about the **BHRS IRB Committee?**
Email: HS_BHRS_IRB@smcgov.org

Questions about **PAVE enrollment?**
Email: HS_BHRS_PAVE@smcgov.org

For a complete list of all of QM's email addresses, click here.

Update re: Emotional Support Animals

Effective as of: 01/01/2022

What: An update to regulations around Emotional Support Animals.

Who: All staff.

Details:
The BBS has issued guidance to ensure that licensees comply with the law regarding emotional support animals. For example, one requirement is that licensees must establish a client-provider relationship with the individual <u>for at least 30 days prior</u> to providing the documentation.

For information on all 5 of the requirements, click here.

Virtual Toolkit Workshop

Scheduled for: 03/09/2022

Details: As part of our Virtual Toolkit pilot project, QM will be hosting a workshop for <u>BHRS program staff who work with youth 12 years and under</u>. Staff will have a chance to try some online activities and share ideas with each other on how to engage youth in remote services. The first of several workshops will be held on **3/9 @ 1 p.m. via Zoom**. <u>Youth Supervisors will be sent the invite to forward to their staff.</u>

Zoom Health Webinar

Scheduled for: 03/16/2022

Details: As we prepare for the upcoming launch of Zoom Health <u>for BHRS staff</u>, join us for our first webinar where QM and BHRS IT will be showing you how to use Zoom Health. We realize the short notice, so if you can make it, great! But don't worry if you can't! We'll have another one in the future. First webinar: **3/16 @ 1 p.m. via TEAMS**. <u>Invites will be emailed directly to BHRS All Staff.</u>

Perceptive myAvatar's New Document Imaging Software is on track

Perceptive myAvatar's document imagining software is on track to go-live at the end of March.

The BHRS IT Team completed its functional testing February 18th. Working behind the scenes, ISD pushed the new scanning software solution to over 500 BHRS Computers, Horizon virtual machines and is now available in the Software Center.

The first week in March, our BHRS County Contracted Providers IT Support counterparts will be notified and sent the new imaging solution to install on their computers.

Testing will begin February 23rd – March 3rd with a selected group of BHRS users compromised of various Admins and IMAT team members.

Perceptive will be LIVE March 2022

Keep up to date with information on the myAvatar NX upgrade @ BHRS IT Intranet