



What's New!

QM Updates

Release Date: October 28, 2022

Effective Now!

- For All Staff: October BHRS QM CalAIM Webinar Recording and Post-Survey

Coming Soon!

- For BHRS Staff: Virtual Toolkit Workshop
- For All Staff: Updates re: BBS CEUs
- For All Staff: Upcoming CalAIM Webinar

New/Updated Policies

- Reminder: [CANS/PSC-35 Memo \(Updated 06/2022\)](#)

Virtual Toolkit Workshop

Dates: 11/10/22 & 12/14/22

What: Virtual Toolkit Workshop (1 hour)

Who: BHRS Staff

Details: As part of our Virtual Toolkit pilot project, QM will be hosting a workshop for BHRS program staff who work with youth 12 years and under. Attendees will try some online activities and share ideas on how to engage youth in remote services. The next two workshops will be held on **Thursday, 11/10/22 @ 1:00 p.m.** and **Wednesday, 12/14/22 @ 9:00 a.m. via Zoom**. The same content will be covered on each date. Youth Supervisors have been sent the invite to forward to their staff. If you did not receive the invite, contact Eri Tsujii at etsujii@smcgov.org.

Updates to BBS CEU Requirements

Effective: 2023

What: Updates to CEU (including Law and Ethics) and Telehealth coursework requirements.

Who: All Staff registered or planning to register with the BBS.

Details: The BBS has updated requirements* for [CEUs](#) (effective **01/2023**) and [Telehealth coursework](#) (effective **07/2023**). Visit the BBS [website](#) and contact the BBS directly if you have questions.

**This is a courtesy notice. To stay current on BBS requirements, it is your professional responsibility to check the BBS site to maintain compliance with BBS requirements.*

Upcoming CalAIM Webinar

Next QM Webinar: 12/01/22

The next webinar (“Diagnosis & Problem List”) in the BHRS QM CalAIM training series will be held via Zoom on **Thursday, December 1, 2022 from 10:30 – 11:30 a.m.** This webinar will focus on SMHS. DMC-ODS specific trainings are currently being developed – dates TBD.

Please **watch the corresponding CalMHSA LMS trainings and complete the BHRS Pre-Test (link in the [training schedule](#)) by 11/22/22** prior to attending the BHRS training.

CalAIM Webinar Recording, Survey

Available: Now

October Webinar: The recording and PPT slides from the 10/27/22 BHRS CalAIM Webinar are now available on the [QM Website](#) under the “CalAIM Information” tab.

For those who attended the webinar on 10/27, please complete the [post-survey](#).

Our [FAQ](#) (updated 9/30) is also available on the [QM Website](#).

BHRS IT BYTES

Updates from Avatar NX Project

- For our next NX Upgrade migration, BHRS IT and QM have sent out LMS required training for a majority of contractors to move to Avatar NX. Deadline to complete 30 min training extended to 11/18—inactivity to lead to deactivation of accounts.

- We are also working towards making all required changes, validations and adjustments to Avatar Reports, Document Routing and transitioning Treatment Plans to ready for SUD/MH staff Go-LIVE. There will be new Netsmart enhancements to resolve issues with Problem List functionality.

Notable Active Requests/Projects

- The following is a list of items that BHRS IT is engaged with different teams to continue to make progress or complete in November:
 - ARPA GPS Pilot for Adult and Youth Crisis Program and Dashboard development with Five Base continued and in progress
 - Continued engagement with Netsmart, other CA Behavioral Health counties, and internal departments regarding Problem List, Treatment Plan: updates and optimization
 - BHRS IT Service Architecture Development, Review, and Optimization: BHRS Service Manual and Guidance will be developed and introduced
 - Zoom pilot completion
 - Development of Closed Loop Referral changes internally and externally for BHRS currently in planning and development stages
 - Currently reviewing hoteling spaces within BHRS facilities to optimize and create new updated functional stations

Up and Coming:

- 11/22 ARPA GPS Pilot with Hellotracks
- 11/22 CMS/ASAM updates for Avatar
- 11/22 Updated Zoom pilot completion
- 11/22 ARPA Phase 2 Development
- 12/22 Conference Room AV Development with ISD

Reminder:

Please be aware that a ServiceNow ticket is the best way to request assistance for IT support items as well as for workstation/