

DMC-ODS Technical Assistance Conference Call

Tuesday, January 16th, 2018

10am-11:30am

Agenda

1. Welcome (Clara) - 10 mins

- a. BHRS Staff
 - i. Kim Westrick
 - ii. Mark Korwald
 - iii. Clara Boyden
 - iv. Diana Hill
 - v. Eliseo Amezcua
 - vi. Matt Boyle
 - vii. Diana Campos-Gomez
- b. Providers
 - i. Sitike: Joe Wagenhofer
 - ii. The Latino Commission: Luis Iglesias; Berman Icabalceta Jr.
 - iii. El Centro: Colin Laver
 - iv. HR360: Nicole Ibarra and Chris Kernes
 - v. Star Vista: Janel Guinane, Nancy Quiggle
 - vi. Hope House Service League: Karen Francone
 - vii. Our Common Ground: Laura Chaney
 - viii. Free At Last: None
 - ix. Palm Ave: Kristie Beckman
 - x. BAART: None

2. Announcements (All) – 10 mins

- a. There was a devastating loss at Star Vista. Randy Yano passed away. We want to extend our deepest condolences. Service time and date will be sent out.
- b. AOD Clinical Consultants Brian Greenberg and Leah Goldstein have prepared a couple of trainings to support our treatment providers in effectively serving our clients:
 - Justice involved clients in recovery settings (involves identifying criminogenic thinking, and focuses largely on simple/specific cognitive behavioral interventions that can be implemented either in a group or 1:1 setting (all the evidence-based best practices CBT interventions)
 - SMI Training - training for working with clients with SMI
 - Providers can request trainings directly through Brian or Lea, but must always cc their AOD program analyst.

Brian Greenberg

greenbergphd@aol.com

Lea Goldstein

leagoldsteinphd@aol.com

- c. Notice of Actions (NOAs) and Beneficiary brochure will probably roll out March 1st, 2018.
- d. Residential Intake coordinators meeting next Monday 1/22 at 3pm at Pioneer Court.
- e. There will be an open house for the new El Centro Half Moon Bay office on 1/25 11am-1pm , 225 South Cabrillo Hwy Ste 114, next to the temporary library. For more information contact Colin Laver (colin@elcentrodelibertad.org).
- f. First Chance Memorial Service for Randy Yano will be held at 609 Price Ste 107 in Redwood City, Friday at 11am. No RSVP needed.

3. SAMHSA 42 CFR Part 2 (Clara) - 10 mins

There are new proposed changes surrounding how client information can be shared regarding payment, audits, evaluations, and patient consent. Client information can be shared with auditors and evaluators without consent; expansion around healthcare operations and services from billing to claims management, training, accreditation, business planning and development. SAMHSA is holding a listening session on this topic on January 31st, 2018 from 8:30am to 1:00pm EST. Clara Boyden has signed up for this session.

The final rule, webinars, FAQ, PPTS, and other resources are available on SAMHSA's website at this link. <https://www.samhsa.gov/health-information-technology/laws-regulations-guidelines>

4. Reminders About ASAM Screening and 60 Day Plans (Eliseo) - 10 mins

Do the ASAM screen for all calls and walk-ins. Also, remember to send in the 60 day plan at the 45 day mark. Send the 1-time extension 7-10 days before 90 day mark. The treatment plans still need to be faxed.

5. Taking clients without SMC Medi-Cal (Clara) - 10 mins

Consult BHRS supervisor or manager before switching a clients' Medi-Cal due to the fact that there can be adverse unintended consequences. We will have an offline discussion about procedures for Palm Avenue Detox to find the best approach.

6. Update of Parity Requirements and Provider Implications (Clara) - 10 mins

At the March Treatment Provider meeting Clara will go over The Final Rule and how we will comply. Mental Health and Addiction Parity Act was passed in 2008 saying that clients with MH/SU should have parity with medical/surgical rules. For adolescent treatment, some time limits can be overridden when certain conditions apply. There are issues around network adequacy and how far someone has to travel to access our services: A beneficiary should not have to travel more than 15 miles or 30 minutes to access services. This differs per county. This is for accessing outpatient treatment and Opioid treatment services. A client can choose to go farther if they want. We may need to do more telehealth, and more partnering. If you're aware of gaps, please let us know what we can do to make our services more accessible for our clients. There are more details that we will go over in our Treatment Provider meeting such as lifetime limits.

7. Residential Bed Hold - Memo from DHCS (Clara) - 10 mins

This is for clients who have to leave treatment for a period of time because of hospital stay, flash incarceration, we want to be able to hold their bed and their treatment episode open.

The California County Behavioral Health Directors recommended that we use our SAPT block grant funding during the bed hold, and state that no substance use disorder services shall be delivered to a beneficiary during an absence. We are permitted to hold the bed but we cannot use any of our SAPT block grant funding we can only use our County funding during the bed hold. Providers should hold the bed but use the Leave of Absence billing code instead of Medi-Cal billing because billing Medi-Cal would be fraud. If the client is gone for more than 7 days, the state is saying we have to discharge them. Provider staff who are unclear as to what to do should reach out to the Rtx team for a consult. For example, if the client leaves/AWOLs for 3-4 days and then the case manager calls and says they are stabilizing at Palm Ave, please consult with the Rtx team case manager to make an informed decision. Clara will send out the letter that the California County Behavioral Health Directors wrote to DHCS and the state response.

8. Service requirements for Residential DMC Billing (Diana) - 10 mins

On Jan 3rd, DHCS released an information notice for residential treatment providers. If you want to submit a claim for a residential day you must document a service such as, intake, individual counseling, group counseling, collateral services.

Link to the Info Notice:

http://www.dhcs.ca.gov/services/Documents/MDSD/2018%20DAPLs/APL_18-001_Grievance_and_Appeal_Report_Redacted.pdf

This will affect our budgets for weekends and holidays when we haven't typically provided any of these qualifying services. A collateral contact could be a referral, visiting family, other benefit information, depending on how strict the definition is. Please email us your questions to Diana Hill dhill@smcgov.org. Diana will try to set up a meeting to discuss this to include ideas, and documentation.

9. Other questions, ideas, needs?

- a. At the intake coordinators meeting we can discuss priority populations time limit.
- b. Treatment Perceptions Survey results are back and we are downloading them from a central location. We will be presenting those results at a future meeting as well. Results are from August 2017, we don't yet have results from November 2017.
- c. If you have requests for agenda items you can email your analyst or Mark Korwald (mkorwald@smcgov.org).
- d. Next Treatment Provider meeting we will be looking at the Health Information Exchange.

Thank you!