



2018 MED-Project Annual Report

County of San Mateo, California
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I. Executive Summary

MED-Project LLC ("MED-Project") operates a Product Stewardship Plan for Unwanted Medicine from Households ("Plan") in the County of San Mateo ("Jurisdiction") under the County of San Mateo Safe Medicine Disposal Ordinance, San Mateo County Ordinance Code 4.116.010 - 4.116.190 ("Ordinance"). This 2018 County of San Mateo Annual Report ("Report") describes the activities of MED-Project between January 1, 2018, and December 31, 2018, in compliance with Ordinance Section 4.116.090. All capitalized terminology not defined in this Report is derived from the approved Plan dated August 26, 2016.

The Plan was approved by the County of San Mateo Environmental Health Services ("Department") on September 13, 2016. In keeping with the Plan, MED-Project implemented the Product Stewardship Program ("Program") in phases. Unwanted Medicine collection began in 2017. During 2018, priority was given to establishing Kiosk Drop-Off Sites and performing outreach to eligible pharmacies and Law Enforcement Agencies ("LEAs") throughout the Jurisdiction. As a result of these efforts, MED-Project's Program collected and disposed of "Unwanted Medicine" (as defined in Plan Section V) from 51 Kiosk Drop-Off Sites with a total of 52 kiosks, and 10 Mail-Back Distribution Locations.

Kiosks were installed in pharmacies and LEAs that meet all local, state, and federal requirements and that executed agreements with MED-Project. In addition, outreach and educational materials, including signage and/or brochures, were distributed to Kiosk Drop-Off Sites that were activated during the Reporting Period.

As outlined in the approved Plan, the ultimate goal of the Program is to provide Jurisdiction residents with convenient, safe, and accessible methods to dispose of Unwanted Medicine. MED-Project anticipates a steady increase in Kiosk Drop-Off Sites throughout 2019 as a result of Program activities between January 1, 2018, and December 31, 2018 (the "Reporting Period"), especially if there is increased retail chain pharmacy participation in the Program.

MED-Project continues to communicate with Kiosk Drop-Off Site Hosts to distribute outreach materials, review procedures as needed, and improve overall Program design.

The following sections of the Report respond to specific reporting requirements in Ordinance Section 4.116.090(a). Each section of the Report restates the corresponding Ordinance requirement and provides the required information.

II. Participating Producers

Ordinance Sec. 4.116.090(a)(1): "A list of Producers participating in the Stewardship Plan."

See Appendix A; List of Program Participants.

III. Collection Method and Weight

Ordinance Sec. 4.116.090(a)(2): "The amount, by weight, of Covered Drugs collected, including the amount by weight from each collection method used."

A. Kiosks

- A total of 37,747 pounds of Unwanted Medicine was collected via Kiosk Drop-Off Sites.

B. Mail-Back Packages

- MED-Project distributed 280 standard mail-back packages to 10 Mail-Back Distribution Locations.
- MED-Project distributed 18 standard mail-back packages directly to residents.
- The average weight of returned standard mail-back packages was 0.326 pounds, which is used to determine total weight.
- Based on that average weight, 57 pounds of Unwanted Medicine was collected through the return of 175 standard mail-back packages.

C. Total Weight of Collected Unwanted Medicine

- A total of 37,804 pounds of Unwanted Medicine was collected through Kiosk Drop-Off Sites and standard mail-back packages.

IV. Kiosk Drop-Off Site Locations, Mail-Back Package Distribution, and Collection Events

Ordinance Sec. 4.116.090(a): "(3) A list of drop-off sites; (4) The number of mailers provided for disabled and/or home-bound County residents; (5) The locations where mailers were provided, if applicable; (6) The dates and locations of collection events held, if applicable;"

A. List of Kiosk Drop-Off Sites

See Appendix B; Kiosk Drop-Off Site Locations.

B. Number of Mailers Provided to Disabled and/or Home-Bound Residents

A total of 18 mail-back packages were distributed directly to residents. Disabled and/or home-bound residents, and Persons providing services to such County residents, were able to request mail-back packages through the call center and/or MED-Project website. MED-Project identifies a total number of mail-back packages provided directly to residents because it is unable to verify whether the recipient is disabled and/or home-bound, or a Person providing services to such County residents.

See Appendix C; Mail-Back Packages Distributed Directly to Residents.

C. Mail-Back Distribution Locations

See Appendix D; Mail-Back Distribution Locations.

D. Dates and Locations of Collection Events

There were no collection events performed during the Reporting Period.

V. Disposal and Transporter Information

Ordinance Sec. 4.116.090(a)(7): *"The transporters used and the disposal facility or facilities used for all Covered drugs."*

A. Disposal Facility Information

See Appendix E; Disposal Facilities.

B. Transporter Information

See Appendix F; Transporters.

VI. Safety and Security Report

Ordinance Sec. 4.116.090(a)(8): *"Whether any safety or security problems occurred during collection, transportation or disposal of Unwanted Covered Drugs during the reporting period and, if so, what changes have or will be made to policies, procedures or tracking mechanisms to alleviate the problem and to improve safety and security in the future."*

See Appendix G; Safety and Security Report.

VII. Educational Efforts and Public Outreach

Ordinance Sec. 4.116.090(a)(9): *"A description of the public education, outreach and evaluation activities implemented during the reporting period."*

A. Outreach

During the Reporting Period, MED-Project provided print, digital, radio, and television advertisement campaigns; distributed signage, flyers, brochures; and posted information on social media sites and the MED-Project website. MED-Project website information and statistics are provided in Appendices H and I, respectively.

MED-Project provided disposal instructions for kiosks and mail-back packages for the types of collection and disposal options offered through the approved Stewardship Plan. In addition, MED-Project also maintained a website and toll-free number to provide information pertaining to MED-Project disposal options and outreach materials. The website, toll-free number, and outreach materials, such as posters and brochures, were available in the required languages, including English, Spanish, Chinese, and Tagalog. See Appendix J for examples of brochures and posters. Appendix K provides brochure and poster distribution information.

A list of the social media and email outreach promotion activity is provided in Appendix L.

B. Promotion Media

MED-Project used various media to promote the collection program, including the MED-Project website, television and radio broadcasts, digital marketing, social media, newspapers, brochures, and email blasts. The reach percentage for each campaign is provided in the Media Outreach Summary. See Appendix M.

The list below provides detailed information of all media promoting the Program during the Reporting Period:

1. San Francisco Examiner (print and digital advertisements)
2. Mercury News (print and digital advertisements)
3. Creative Digital Agency (static and digital advertisements)
4. Creative Digital Agency (broadcast television)
5. Creative Digital Agency (broadcast radio)
6. MED-Project Facebook page (social media)
7. MED-Project Twitter account (social media)
8. Email blasts (online contact list)

See Appendix H; MED-Project Website Pages.

See Appendix I; Website Statistics.

See Appendix J; MED-Project Brochure and Posters.

See Appendix K; Brochure and Poster Distribution.

See Appendix L; Email and Social Media Outreach.

See Appendix M; Media Outreach Summary.

C. Biennial Survey

Consistent with Ordinance Section 4.116.060(a)(4), the first biennial survey was conducted in 2018.

VIII. Packaging Recycling

Ordinance Sec. 4.116.090(a)(10): *"A description of how collected packaging was recycled to the extent feasible, including the recycling facility or facilities used."*

As described in the Plan, while drug packaging is expected to constitute a significant amount of the waste incinerated under the Program, MED-Project has concluded that separation of inner and/or outer packaging from Unwanted Medicine and/or recycling of packaging would raise three significant concerns:

1. Separating and recycling drug packaging could result in the disclosure of confidential patient information appearing on prescription drug packaging;
2. Separating and recycling drug packaging could increase the potential for releases and leakage of Unwanted Medicine; and
3. Separating and recycling drug packaging could increase diversion risk by adding additional steps to the collection process and because drug packaging is often used in drug counterfeiting, the drug packaging could be a diversion target itself.

For these reasons, the Program does not provide for the separation and recycling of packaging from Unwanted Medicine.

MED-Project education and outreach materials instruct residents to return Unwanted Medicine at a Kiosk Drop-Off Site, via Mail-Back Services, or at a Take-Back Event, in its original container or a sealed bag. These materials encourage residents who transfer their Unwanted Medicine into a sealed bag to recycle all remaining packaging.

IX. Program Goals

Ordinance Sec. 4.116.090(a)(11): "A summary of the Stewardship Plan's goals, the degree of success in meeting those goals in the past year, and, if any goals have not been met, what effort will be made to achieve the goals in the next year."

A. Collection Goals

MED-Project satisfied the service convenience goals in Ordinance Section 4.116.050(b) for the first six months of the Reporting Period through a combination of Kiosk Drop-Off Sites and Mail-Back Distribution Locations. An increase in retail chain participation allowed for the deactivation of Mail-Back Distribution Locations within the Jurisdiction. By Q3 of the Reporting Period, Take-Back Events and Mail-Back Distribution Locations were no longer needed because the required number of sites needed to meet the service convenience goal was met via established Kiosk Drop-Off Sites, as provided in Appendix N; Convenience Standard Results. MED-Project continues to strive to maintain the service convenience goals in Ordinance Section 4.116.050(b) through the continued establishment of Kiosk Drop-Off Sites. Additionally, MED-Project issued letters to potential Kiosk Drop-Off Sites on February 28th, 2018. Phone calls and emails were sent to eligible sites that did not respond to the letter. Interested non-participating sites were contacted monthly until either the site began participating in the Program or the site indicated they no longer want to be considered for participation. MED-Project anticipates the average pounds per Kiosk Drop-Off Site will increase in 2019 with increasing public awareness of the Program. Refer to Sections III and IV of this Report for specific collection information.

B. Education and Public Outreach Goals

MED-Project performed outreach via television and radio campaigns, print advertisements, digital marketing, social media postings, and email blasts. Additionally, MED-Project distributed material, including brochures and posters, to newly activated Kiosk Drop-Off Sites locations.

Website statistics and the media Outreach Summary for the Reporting Period are provided in Appendix I and Appendix M, respectively. Refer to Appendices J, K, L, and Section VII of the Report for additional outreach and information detail.

As required by Ordinance 4.116.060(a)(4), MED-Project conducted a biennial survey of residents, pharmacists, veterinarians, and health care professionals who interact with members of the community after the first full year of Program operation.

MED-Project also intends to increase public awareness of the Program in 2019 through the production and placement of animation advertisements on digital media, social media, and broadcast media platforms.

Outreach activities from the previous reporting period that were not included in the 2017 MED-Project Annual Report are provided in the 2017 Annual Report Addendum (See Appendix O).

X. Program Costs

Ordinance Sec. 4.116.090(a)(12): "The total expenditures of the Stewardship Plan during the reporting period."

The total Program cost for the Reporting Period was \$1,253,773.

Appendix A

List of Program Participants

A list of the Producers participating in the Product Stewardship Program during the Reporting Period.

PARENT COMPANY	COMPANY NAME
3M Corporation	3M Corporation
3M Corporation	3M Drug Delivery Systems
3M Corporation	3M ESPE
3M Corporation	3M Health Care
3M Corporation	3M Personal Care
3M Critical and Chronic Care	3M Critical and Chronic Care
3M Infection Prevention	3M Infection Prevention
3M Oral Care	3M Oral Care
AbbVie Inc.	AbbVie Inc.
AbbVie Inc.	Pharmacyclics, subsidiary of AbbVie Inc.
Actelion Pharmaceuticals US, Inc.	Actelion Pharmaceuticals US, Inc.
ACADIA Pharmaceuticals Inc.	ACADIA Pharmaceuticals Inc.
Accord Healthcare Inc.	Accord Healthcare Inc.
Acorda Therapeutics, Inc.	Acorda Therapeutics, Inc.
Acorda Therapeutics, Inc.	Civitas Therapeutics, Inc.
Actavis Elizabeth LLC	Actavis Elizabeth LLC
Actavis LLC	Actavis LLC
Actavis Mid Atlantic LLC	Actavis Mid Atlantic LLC
Actavis South Atlantic LLC	Actavis South Atlantic LLC
Aegerion Pharmaceuticals, Inc.	Aegerion Pharmaceuticals, Inc.
Afaxys Inc.	Afaxys Inc.
Afaxys Inc.	Afaxys Pharmaceuticals (a division of Afaxys Inc.)
Akorn, Inc.	Advanced Vision Research Inc. d.b.a. Akorn Consumer Health
Akorn, Inc.	Akorn Animal Health, Inc.

PARENT COMPANY	COMPANY NAME
Akorn, Inc.	Akorn, Inc.
Akorn, Inc.	Clover Pharmaceuticals Corp.
Akorn, Inc.	Hi-Tech Pharmacal Co., Inc.
Akorn, Inc.	Oak Pharmaceuticals, Inc.
Akorn, Inc.	Olta Pharmaceuticals Corp.
Akorn, Inc.	Versapharm, Incorporated
Akrimax Pharmaceuticals, LLC	Akrimax Pharmaceuticals, LLC
AKRON COATING & ADHESIVES	AKRON COATING & ADHESIVES
Al Jazeera Pharmaceutical Industries Ltd	Al Jazeera Pharmaceutical Industries Ltd
Alembic Pharmaceuticals Inc.	Alembic Pharmaceuticals Inc.
Allergan, Inc.	Actavis Pharma, Inc.
Allergan, Inc.	Allergan Sales, LLC
Allergan, Inc.	Allergan USA, Inc.
Allergan, Inc.	Allergan, Inc.
Allergan, Inc.	Aptalis Pharma US, Inc.
Allergan, Inc.	Durata Therapeutics US Limited
Allergan, Inc.	Forest Laboratories, LLC
Allergan, Inc.	Pacific Pharma, Inc.
Allergan, Inc.	Warner Chilcott (US), LLC
Allergan, Inc.	Watson Laboratories, Inc.
Almirall LLC	Almirall LLC
Alva-Amco Pharmacal Companies, Inc.	Alva-Amco Pharmacal Companies, Inc.
Alvogen Pharma US, Inc.	Almatica Pharma, Inc.
Alvogen Pharma US, Inc.	Alvogen Pharma US, Inc.
Alvogen Pharma US, Inc.	Alvogen, Inc.
Alvogen Pharma US, Inc.	County Line Pharmaceuticals LLC
Alvogen Pharma US, Inc.	Norwich Pharmaceuticals, Inc.

PARENT COMPANY	COMPANY NAME
AMAG Pharmaceuticals, Inc.	AMAG Pharma USA, Inc.
Amarin Pharma, Inc.	Amarin Corp
Amarin Pharma, Inc.	Amarin Corp. PLC
Amarin Pharma, Inc.	Amarin Pharma, Inc.
Amarin Pharma, Inc.	Amarin Pharmaceuticals Ireland Ltd.
Amerisource Health Services, LLC DBA: American Health Packaging	Amerisource Health Services, LLC DBA: American Health Packaging
Amgen Inc.	Amgen USA
Amgen Inc.	Immunex Corporation
Amgen Inc.	Onyx Pharmaceuticals
Amneal Pharmaceuticals LLC	Amedra Laboratories LLC
Amneal Pharmaceuticals LLC	Amneal Pharmaceuticals LLC
Amneal Pharmaceuticals LLC	CorePharma, LLC
Amneal Pharmaceuticals LLC	Gemini Laboratories, LLC
Amneal Pharmaceuticals LLC	Impax Laboratories, Inc.
Amneal Pharmaceuticals LLC	Lineage Therapeutics Inc.
Amphastar Pharmaceuticals, Inc.	Amphastar Pharmaceuticals, Inc.
Amphastar Pharmaceuticals, Inc.	Armstrong Pharmaceuticals, Inc.
Amphastar Pharmaceuticals, Inc.	International Medication Systems, LTD
Amring Pharmaceuticals Inc.	Amring Pharmaceuticals Inc.
Apotex Holdings, Inc.	ApoPharma USA, Inc.
Apotex Holdings, Inc.	Apotex Corp.
Apotex Holdings, Inc.	Aveva Drug Delivery Systems, Inc.
Aptalis Pharma Inc	Aptalis Pharma Inc
Aptevo BioTherapeutics LLC	Aptevo BioTherapeutics LLC
Arbor Pharmaceuticals Ireland Ltd.	Arbor Pharmaceuticals Ireland Ltd.
Arbor Pharmaceuticals, Inc.	Wilshire Pharmaceuticals
Arbor Pharmaceuticals, LLC	Arbor Pharmaceuticals, LLC

PARENT COMPANY	COMPANY NAME
Aristos Pharmaceuticals, Inc.	Aristos Pharmaceuticals, Inc.
Ascend Laboratories, LLC	Ascend Laboratories, LLC
Ascend Therapeutics US, LLC	Ascend Therapeutics US, LLC
Assertio Therapeutics, Inc.	Assertio Therapeutics, Inc.
Astellas Pharma US, Inc.	Astellas Pharma US, Inc.
AstraZeneca LP	AstraZeneca LP
AstraZeneca Pharmaceuticals LP	AstraZeneca Pharmaceuticals LP
Aurobindo Pharma USA, Inc	Aurobindo Pharma Limited
Aurobindo Pharma USA, Inc	AuroHealth, LLC
Aurobindo Pharma USA, Inc	AuroLife Pharma LLC
Aurobindo Pharma USA, Inc	AuroMedics Pharma, LLC
Avadel Pharmaceuticals (USA), Inc.	Avadel Pharmaceuticals (USA), Inc.
Avanir Pharmaceuticals	Avanir Pharmaceuticals
B.F. Ascher & Co., Inc.	B.F. Ascher & Co., Inc.
Bausch Health Companies	Bausch + Lomb
Bausch Health Companies	Bausch Health Companies
Bausch Health Companies	Salix
Baxalta US Inc.	Baxalta US Inc.
Baxter Healthcare Corporation	Baxter Healthcare Corporation
Bayer HealthCare LLC	Bayer Consumer Care Holdings LLC
Bayer HealthCare LLC	Bayer HealthCare Animal Health Inc.
Bayer HealthCare LLC	Bayer HealthCare LLC
Bayer HealthCare LLC	Bayer HealthCare Pharmaceuticals Inc.
Bayer HealthCare LLC	MSD Consumer Care Inc.
Beach Products, Inc.	Beach Products, Inc.
Beach Products, Inc.	Pharmaceutical Associates, Inc.
Bedford Laboratories, Inc.	Bedford Laboratories, Inc.

PARENT COMPANY	COMPANY NAME
BestCo, Inc.	BestCo, Inc.
Biogen Inc.	Biogen Inc.
BioMarin Pharmaceutical Inc.	BioMarin Pharmaceutical Inc.
Bionpharma Inc.	Banner Life Sciences LLC
Bionpharma Inc.	Bionpharma Inc.
Blistex Inc.	Blistex Inc.
Boehringer Ingelheim Roxane, Inc.	Boehringer Ingelheim Roxane, Inc.
Boehringer Ingelheim USA, Inc.	Boehringer Ingelheim Animal Health Division
Boehringer Ingelheim USA, Inc.	Boehringer Ingelheim Fremont, Inc.
Boehringer Ingelheim USA, Inc.	Boehringer Ingelheim Pharmaceuticals, Inc.
Boehringer Ingelheim USA, Inc.	Boehringer Ingelheim USA, Inc.
Boehringer Ingelheim USA, Inc.	Boehringer Ingelheim Vetmedica, Inc.
Boehringer Ingelheim USA, Inc.	Merial Barceloneta, LLC
Boehringer Ingelheim USA, Inc.	Merial Select, Inc.
Boehringer Ingelheim USA, Inc.	Merial, Inc.
Boehringer Ingelheim USA, Inc.	Newport Laboratories, Inc.
Bristol-Myers Squibb & Gilead Sciences, LLC	Bristol-Myers Squibb & Gilead Sciences, LLC
Bristol-Myers Squibb Company	Bristol-Myers Squibb Company
Bristol-Myers Squibb Company	Bristol-Myers Squibb Sanofi Pharmaceuticals Holding Partnership
Bristol-Myers Squibb Company	E.R. Squibb & Sons, LLC
Bristol-Myers Squibb Company	Medarex, LLC
Bristol-Myers Squibb Company	ZymoGenetics, Inc.
Celgene Corporation	Celgene Corporation
Cetylite Industries, Inc.	Cetylite Industries, Inc.
Chiesi USA, Inc. (formerly Cornerstone Therapeutics, Inc.)	Chiesi USA, Inc. (formerly Cornerstone Therapeutics, Inc.)
Chiesi USA, Inc. (formerly Cornerstone	Cornerstone Therapeutics Inc.

PARENT COMPANY	COMPANY NAME
Therapeutics, Inc.)	
Church & Dwight Company, Inc.	Church & Dwight Company, Inc.
Clarion Brands LLC	Clarion Brands LLC
Clovis Oncology, Inc.	Clovis Oncology, Inc.
Cobalt Laboratories LLC	Cobalt Laboratories LLC
Colgate-Palmolive Company	Colgate Oral Pharmaceuticals, Inc.
Colgate-Palmolive Company	Colgate-Palmolive Company
Concordia Pharmaceuticals Inc.	Concordia Pharmaceuticals Inc.
Confab	Confab
Corcept Therapeutics	Corcept Therapeutics
CSL Behring, LLC	CSL Behring, LLC
CutisPharma, Inc.	CutisPharma, Inc.
Daiichi Sankyo, Inc.	American Regent, Inc.
Daiichi Sankyo, Inc.	Daiichi Sankyo, Inc.
Davion Inc.	Davion Inc.
Dechra Veterinary Products North America	Dechra Veterinary Products North America
Dechra Veterinary Products North America	Putney, Inc.
Depomed, Inc.	Depomed, Inc.
Dr. Reddy's Laboratories, Inc	Dr. Reddy's Laboratories Tennessee, LLC
Dr. Reddy's Laboratories, Inc	Dr. Reddy's Laboratories, Inc
Dr. Reddy's Laboratories, Inc	Promius Pharma, LLC
DSE Healthcare Solutions, LLC	DSE Healthcare Solutions, LLC
DSE Healthcare Solutions, LLC	Numark Brands, Inc.
Duchesnay USA, Inc.	Analog Pharma, Inc.
Duchesnay USA, Inc.	Duchesnay USA, Inc.
Duchesnay USA, Inc.	Medunik USA, Inc.
Edenbridge Pharmaceuticals, LLC	Edenbridge Pharmaceuticals, LLC

PARENT COMPANY	COMPANY NAME
Eisai, Inc.	Eisai, Inc.
Edgemont Pharmaceuticals LLC	Edgemont Pharmaceuticals LLC
Elan Corporation Limited	Elan Corporation Limited
Elanco US Inc.	Elanco US Inc.
Eli Lilly and Company	Eli Lilly and Company
EMD Serono, Inc.	EMD Serono, Inc.
Endo Pharmaceuticals Inc.	Anchen Pharmaceuticals, Inc. (d/b/a Par Pharmaceutical)
Endo Pharmaceuticals Inc.	Auxilium Pharmaceuticals, Inc.
Endo Pharmaceuticals Inc.	BOCA Pharmacals, Inc.
Endo Pharmaceuticals Inc.	DAVA Pharmaceuticals, Inc.
Endo Pharmaceuticals Inc.	Endo Pharmaceuticals Inc.
Endo Pharmaceuticals Inc.	Generics Bidco I, LLC (d/b/a Par Pharmaceutical)
Endo Pharmaceuticals Inc.	Innoteq, Inc. (d/b/a Par Pharmaceutical)
Endo Pharmaceuticals Inc.	Par Pharmaceutical Companies, Inc.
Endo Pharmaceuticals Inc.	Par Pharmaceutical, Inc.
Endo Pharmaceuticals Inc.	Par Pharmaceuticals, Inc. (d/b/a Par Pharmaceutical)
Endo Pharmaceuticals Inc.	Par Sterile Products, LLC (d/b/a Par Pharmaceutical)
Endo Pharmaceuticals Inc.	Quartz Specialty Pharmaceuticals, LLC (d/b/a Par Pharmaceutical)
Endo Pharmaceuticals Inc.	Vintage Pharmaceuticals, LLC (d/b/a Par Pharmaceutical)
Exelixis, Inc.	Exelixis, Inc.
Famy Care Ltd.	Famy Care Ltd.
Fera Pharmaceuticals, LLC	Fera Pharmaceuticals, LLC
Ferring Pharmaceuticals Inc.	Ferring Pharmaceuticals Inc.
Foundation Consumer Healthcare, LLC	Foundation Consumer Healthcare, LLC
Fresenius Kabi USA, LLC	Fresenius Kabi USA, LLC
G&W NC Laboratories LLC	G&W NC Laboratories LLC
G&W PA Laboratories LLC	G&W PA Laboratories LLC

PARENT COMPANY	COMPANY NAME
Galderma Laboratories, L.P.	Galderma Laboratories, L.P.
Garcoa Laboratories, Inc.	Garcoa Laboratories, Inc.
Genus Lifesciences Inc.	Genus Lifesciences Inc.
Gilead Sciences, Inc.	Asegua Therapeutics LLC
Gilead Sciences, Inc.	Gilead Sciences Limited
Gilead Sciences, Inc.	Gilead Sciences, LLC
GlaxoSmithKline, LLC	GlaxoSmithKline Consumer Healthcare LP
GlaxoSmithKline, LLC	GlaxoSmithKline Holdings (US) LLC
GlaxoSmithKline, LLC	GlaxoSmithKline, LLC
GlaxoSmithKline, LLC	Novartis Consumer Health, Inc.
GlaxoSmithKline, LLC	Stiefel Laboratories, Inc.
GlaxoSmithKline, LLC	ViiV Healthcare Company
Glenmark Pharmaceuticals Inc., USA	Glenmark Pharmaceuticals Inc., USA
Grifols Shared Services North America Inc.	Grifols Therapeutics LLC
Grifols Shared Services North America Inc.	Instituto Grifols S.A.
Grifols Shared Services North America Inc.	Laboratorios Grifols S.A.
Grifols Shared Services North America Inc.	Talecris Biotherapeutics, Inc.
GS Cosmeceutical USA, Inc	GS Cosmeceutical USA, Inc
Harris Pharmaceutical, Inc.	Harris Pharmaceutical, Inc.
Heritage Pharmaceuticals Inc.	Heritage Pharmaceuticals Inc.
Hikma Americas	Hikma Americas
Hikma International Pharmaceuticals LLC	Hikma International Pharmaceuticals LLC
Hikma Pharmaceuticals PLC	Hikma Pharmaceuticals PLC
Hikma Pharmaceuticals, PLC	Hikma Algeria
Hikma Pharmaceuticals, PLC	Hikma Asia Pacific
Hikma Pharmaceuticals, PLC	Hikma Austria
Hikma Pharmaceuticals, PLC	Hikma Bahrain

PARENT COMPANY	COMPANY NAME
Hikma Pharmaceuticals, PLC	Hikma Belgium
Hikma Pharmaceuticals, PLC	Hikma Egypt
Hikma Pharmaceuticals, PLC	Hikma Egypt - Badr City
Hikma Pharmaceuticals, PLC	Hikma Egypt - Beni Suef
Hikma Pharmaceuticals, PLC	Hikma Egypt - Head Office
Hikma Pharmaceuticals, PLC	Hikma Germany - Hikma Pharma GmbH
Hikma Pharmaceuticals, PLC	Hikma Germany - Thymoorgan
Hikma Pharmaceuticals, PLC	Hikma Italy
Hikma Pharmaceuticals, PLC	Hikma Jordan - Arabic Medical Containers LLC
Hikma Pharmaceuticals, PLC	Hikma Jordan - Headquarters
Hikma Pharmaceuticals, PLC	Hikma Jordan - International Pharma. Research Ctr LLC
Hikma Pharmaceuticals, PLC	Hikma Jordan - Jordan Souq
Hikma Pharmaceuticals, PLC	Hikma Jordan - Salt
Hikma Pharmaceuticals, PLC	Hikma Kuwait
Hikma Pharmaceuticals, PLC	Hikma Lebanon
Hikma Pharmaceuticals, PLC	Hikma MENA Building
Hikma Pharmaceuticals, PLC	Hikma Morocco
Hikma Pharmaceuticals, PLC	Hikma Oman
Hikma Pharmaceuticals, PLC	Hikma Pharmaceutcals USA, Inc.—Non-Injectables Manufacturing Facility
Hikma Pharmaceuticals, PLC	Hikma Pharmaceuticals USA, Inc. Headquarters
Hikma Pharmaceuticals, PLC	Hikma Pharmaceuticals USA, Inc.—Distribution Warehouse
Hikma Pharmaceuticals, PLC	Hikma Pharmaceuticals USA, Inc.—Injectable Manufacturing Facility
Hikma Pharmaceuticals, PLC	Hikma Pharmaceuticals USA, Inc.—Research & Development
Hikma Pharmaceuticals, PLC	Hikma Pharmaceuticals, PLC
Hikma Pharmaceuticals, PLC	Hikma Portugal

PARENT COMPANY	COMPANY NAME
Hikma Pharmaceuticals, PLC	Hikma Qatar
Hikma Pharmaceuticals, PLC	Hikma Saudi Arabia
Hikma Pharmaceuticals, PLC	Hikma Slovakia
Hikma Pharmaceuticals, PLC	Hikma Sudan - Pharma Ixir
Hikma Pharmaceuticals, PLC	Hikma Sudan - Pharmaland
Hikma Pharmaceuticals, PLC	Hikma Sudan - Savanna
Hikma Pharmaceuticals, PLC	Hikma Tunisia - Ibn Al Bitar
Hikma Pharmaceuticals, PLC	Hikma Tunisia - Medicef
Hikma Pharmaceuticals, PLC	Hikma Yemen
Hikma Portugal	Hikma Portugal
Horizon Pharma plc.	Horizon Orphan LLC
Horizon Pharma plc.	Horizon Pharma plc.
Horizon Pharma plc.	Horizon Pharma Rheumatology LLC (formerly known as Crealta Pharmaceuticals LLC)
Horizon Pharma plc.	Horizon Pharma USA, Inc.
Horizon Pharma plc.	Horizon Therapeutics, Inc.
Horizon Pharma plc.	HZNP USA, Inc.
Horizon Pharma Rheumatology LLC	Horizon Pharma Rheumatology LLC
Humco Holding Group, Inc.	Humco Holding Group, Inc.
Impax Laboratories (Taiwan), Inc. Jhunan Science Park	Impax Laboratories (Taiwan), Inc. Jhunan Science Park
Incyte Corporation	Incyte Corporation
Indivior Inc	Indivior Inc
Ingenus Pharmaceuticals, LLC	Ingenus Pharmaceuticals, LLC
Intergel Pharmaceuticals Inc.	Intergel Pharmaceuticals Inc.
Intervet, Inc.	Intervet, Inc.
Invagen Pharmaceuticals, Inc.	Cipla USA, Inc.
Invagen Pharmaceuticals, Inc.	Exelan Pharmaceuticals, Inc.

PARENT COMPANY	COMPANY NAME
Invagen Pharmaceuticals, Inc.	Invagen Pharmaceuticals, Inc.
Ipsen Biopharmaceuticals, Inc	Ipsen Biopharmaceuticals, Inc
Iroko Pharmaceuticals, LLC	Iroko Pharmaceuticals, LLC
Jacobus Pharmaceutical Company, Inc.	Jacobus Pharmaceutical Company, Inc.
Jai Pharma LTD (1606-1609))	Jai Pharma LTD (1606-1609))
Jai Pharma LTD (20/21)	Jai Pharma LTD (20/21)
Jazz Pharmaceuticals, plc	Jazz Pharmaceuticals, Inc.
Jazz Pharmaceuticals, plc	Jazz Pharmaceuticals, International Division
Johnson & Johnson	Actelion
Johnson & Johnson	Janssen Biotech, Inc.
Johnson & Johnson	Janssen Pharmaceuticals, Inc.
Johnson & Johnson	Janssen Products, LP
Johnson & Johnson	Johnson & Johnson
Johnson & Johnson	Johnson & Johnson Consumer, Inc.
Johnson & Johnson	Johnson & Johnson Surgical Vision Inc
Johnson & Johnson	McNeil Consumer Healthcare Latin America LLC
Johnson & Johnson	McNeil Consumer Pharmaceuticals Co.
Johnson & Johnson	McNeil Healthcare LLC
Johnson & Johnson	McNeil MMP, LLC
Johnson & Johnson	McNeil Nutritionals LLC
Johnson & Johnson	McNeil-PPC, Inc.
Johnson & Johnson	Ortho-McNeil Finance LLC
Johnson & Johnson	Patriot Pharmaceuticals, LLC
Jubilant Cadista Pharmaceuticals Inc.	Jubilant Cadista Pharmaceuticals Inc.
Kadmon Corporation, LLC	Kadmon Corporation, LLC
Kaleo Inc.	Kaleo Inc.
Kowa Pharmaceuticals America, Inc.	Kowa Pharmaceuticals America, Inc.

PARENT COMPANY	COMPANY NAME
Kramer Laboratories Inc. dba Kramer Consumer Health	Innovative Science Solutions
Kramer Laboratories Inc. dba Kramer Consumer Health	Kramer Laboratories Inc. dba Kramer Consumer Health
Kyowa Kirin, Inc.	Kyowa Kirin, Inc.
L. Perrigo Company	Athena Neurosciences, LLC
L. Perrigo Company	Cobrek Pharmaceuticals, Inc.
L. Perrigo Company	Elan Pharmaceuticals, LLC
L. Perrigo Company	L. Perrigo Company
L. Perrigo Company	Paddock Laboratories, LLC
L. Perrigo Company	Perrigo Company of Tennessee
L. Perrigo Company	Perrigo Corporation Designated Activity Company
L. Perrigo Company	Perrigo Florida, Inc.
L. Perrigo Company	Perrigo LLC
L. Perrigo Company	Perrigo New York, Inc.
L. Perrigo Company	Perrigo Pharma International Designated Activity Company
L. Perrigo Company	Perrigo Pharmaceuticals Company
Lannett Company, Inc.	Cody Laboratories
Lannett Company, Inc.	Kremers Urban Pharmaceuticals Inc.
Lannett Company, Inc.	Lannett Company, Inc.
Lannett Company, Inc.	Silarx Pharmaceuticals
Leadiant Biosciences, Inc.	Leadiant Biosciences, Inc.
LEO Pharma A/S	LEO Pharma Inc.
LF Beauty/ Lornamead	LF Beauty/ Lornamead
LF Beauty/ Lornamead	Lornamead Inc.
LNK International, Inc.	LNK International, Inc.
Luitpold Pharmaceuticals, Inc.	Luitpold Pharmaceuticals, Inc.

PARENT COMPANY	COMPANY NAME
Lumara Health Inc.	Lumara Health Inc.
Lundbeck LLC	Lundbeck LLC
Lupin Pharmaceuticals. Inc	GAVIS Pharmaceuticals LLC
Lupin Pharmaceuticals. Inc	Lupin Ltd.
Lupin Pharmaceuticals. Inc	Lupin Pharmaceuticals. Inc
Lupin Pharmaceuticals. Inc	Novel Laboratories Inc.
Mallinckrodt Pharmaceuticals	Mallinckrodt Pharmaceuticals
Matrixx Initiatives, Inc.	Matrixx Initiatives, Inc.
Mayne Pharma Inc.	Libertas Pharma Inc
Mayne Pharma Inc.	Mayne Pharma Inc.
Mayne Pharma Inc.	Metrics Inc DBA Mayne Pharma
Meda Consumer Healthcare, Inc.	Meda Consumer Healthcare, Inc.
MedImmune Biologics, Inc	MedImmune Biologics, Inc
MedImmune LLC	MedImmune LLC
Merck & Co., Inc.	Cherokee Pharmaceutical LLC
Merck & Co., Inc.	Cubist Pharmaceuticals
Merck & Co., Inc.	Intervet, Inc., doing business as Merck Animal Health
Merck & Co., Inc.	Merck & Co., Inc.
Merck & Co., Inc.	Merck Sharp & Dohme Corp.
Merck & Co., Inc.	Organon Teknika LLC
Merial Limited	Merial Limited
Merz North America, Inc.	Merz N.A. f/k/a Merz Aesthetics, Inc
Merz North America, Inc.	Merz North America, Inc.
Merz North America, Inc.	Merz Pharmaceuticals, LLC
Midatech Pharma US Inc.	Midatech Pharma US Inc.
Mikart, LLC	Mikart, LLC
Millennium Pharmaceuticals, Inc.	Millennium Pharmaceuticals, Inc.

PARENT COMPANY	COMPANY NAME
Mission Pharmacal Company	Mission Pharmacal Company
Mission Pharmacal Company	Prosolus, Inc.
Mist Pharmaceuticals, LLC	Mist Pharmaceuticals, LLC
Moberg Pharma North America LLC	Moberg Pharma North America LLC
Mylan Inc.	Alphapharm Pty Ltd
Mylan Inc.	DPT Laboratories LTD (JS)
Mylan Inc.	Mylan Consumer Healthcare, Inc. (fka Meda Consumer Healthcare Inc.)
Mylan Inc.	Mylan Institutional Galway
Mylan Inc.	Mylan Institutional Inc. (IL)
Mylan Inc.	Mylan Institutional Inc. (TX)
Mylan Inc.	Mylan Institutional LLC
Mylan Inc.	Mylan Laboratories Limited (1606-1609JP)
Mylan Inc.	Mylan Laboratories Limited (20/21JP)
Mylan Inc.	Mylan Laboratories Limited (BL)
Mylan Inc.	Mylan Laboratories Limited (F4/F12OSD)
Mylan Inc.	Mylan Laboratories Limited (H12/H13OSD)
Mylan Inc.	Mylan Laboratories Limited (OTL)
Mylan Inc.	Mylan Laboratories Limited (SF)
Mylan Inc.	Mylan Laboratories Limited (SFF)
Mylan Inc.	Mylan Laboratories Limited (SPD)
Mylan Inc.	Mylan LLC
Mylan Inc.	Mylan Pharmaceuticals, Inc.
Mylan Inc.	Mylan Specialty L.P.
Mylan Inc.	Mylan Technologies, Inc.
Mylan Inc.	Mylan.D.T., Inc. (fka Renaissance Pharma, Inc.)
Mylan Inc.	Prestium Pharma, Inc.
Mylan Inc.	Somerset Pharmaceuticals, Inc.

PARENT COMPANY	COMPANY NAME
Mylan Inc.	Wallace Pharmaceuticals, Inc.
Mylan Teoranta	Mylan Teoranta
Neos Therapeutics, Inc.	Neos Therapeutics Brand LLC
Neos Therapeutics, Inc.	Neos Therapeutics, Inc.
Nephron Pharmaceuticals Corporation	Nephron Pharmaceuticals Corporation
Nephron Pharmaceuticals Corporation	Nephron Pharmaceuticals Corporation - Distribution Center 2
Neurocrine Biosciences, Inc.	Neurocrine Biosciences, Inc.
Nexgen Pharma, Inc.	Nexgen Pharma, Inc.
NEXTSOURCE BIOTECHNOLOGY LLC	NEXTSOURCE BIOTECHNOLOGY LLC
Novartis Group Companies	Alcon Laboratories, Inc.
Novartis Group Companies	Eon Labs, Inc.
Novartis Group Companies	Fougera Pharmaceuticals Inc.
Novartis Group Companies	Novartis Group Companies
Novartis Group Companies	Sandoz Inc.
Noven Pharmaceuticals, Inc.	Hisamitsu America, Inc.
Noven Pharmaceuticals, Inc.	Noven Pharmaceuticals, Inc.
Novo Nordisk Inc.	Novo Nordisk Inc.
Obagi	Obagi
Optinose US, Inc.	Optinose US, Inc.
OrchidPharma, Inc.	OrchidPharma, Inc.
Orexigen Therapeutics, Inc.	Orexigen Therapeutics, Inc.
Otsuka America Pharmaceutical, Inc.	Otsuka America Pharmaceutical, Inc.
Owen Laboratories, Inc.	Owen Laboratories, Inc.
PARI Respiratory Equipment, Inc.	PARI Respiratory Equipment, Inc.
Pegasus Laboratories, Inc.	Pegasus Laboratories, Inc.
Performance Health, LLC	Performance Health, LLC
Perrigo Company of South Carolina, Inc.	Perrigo Company of South Carolina, Inc.

PARENT COMPANY	COMPANY NAME
Pfizer Inc.	Greenstone LLC
Pfizer Inc.	Hospira
Pfizer Inc.	Meridian Medical Technologies, Inc.
Pfizer Inc.	Pfizer Consumer Health
Pfizer Inc.	Pfizer Inc.
Pharmasphere, Inc.	Pharma-C, LLC
Pharmasphere, Inc.	Pharmasphere, Inc.
Pharmasphere, Inc.	WG Critical Care, LLC
Pharming Healthcare Inc.	Pharming Healthcare Inc.
PL Developments	PL Developments
Prestige Consumer Healthcare, Inc.	C.B. Fleet Company, Inc.
Prestige Consumer Healthcare, Inc.	DenTek Oral Care, Inc.
Prestige Consumer Healthcare, Inc.	Insight Pharmaceuticals Corporation
Prestige Consumer Healthcare, Inc.	Medtech Products Inc.
Prestige Consumer Healthcare, Inc.	Prestige Brands, Inc.
Prestige Consumer Healthcare, Inc.	Prestige Consumer Healthcare, Inc.
Primus Pharmaceuticals, Inc.	Primus Pharmaceuticals, Inc.
Product Quest Mfg.	Product Quest Mfg.
PuraCap International, LLC	Epic Pharma, LLC
PuraCap International, LLC	PuraCap Caribe
PuraCap International, LLC	PuraCap Laboratories LLC dba Blu Pharmaceuticals
PuraCap International, LLC	PuraCap Pharmaceuticals, LLC
Purdue Pharma L.P.	Purdue Pharma L.P.
Purdue Pharma L.P.	Rhodes Pharmaceuticals L.P.
RB Health (US) LLC	RB Health (US) LLC
Regeneron Pharmaceuticals, Inc	Regeneron Healthcare Solutions, Inc
Regeneron Pharmaceuticals, Inc	Regeneron Ireland Unlimited Company

PARENT COMPANY	COMPANY NAME
Regeneron Pharmaceuticals, Inc	Regeneron Pharmaceuticals, Inc
Renaissance Pharma, Inc.	Renaissance Pharma, Inc.
Roche Holdings	Genentech USA, Inc.
Roche Holdings	Roche Holdings
Rouses Point Pharmaceuticals, LLC	Rouses Point Pharmaceuticals, LLC
Roxane Laboratories, Inc.	Roxane Laboratories, Inc.
Sanofi-Aventis US LLC.	Chattem, Inc.
Sanofi-Aventis US LLC.	Sanofi-Aventis US LLC.
Sebela Pharmaceuticals Inc.	Affordable Pharmaceuticals LLC
Sebela Pharmaceuticals Inc.	Braintree Laboratories Inc.
Sebela Pharmaceuticals Inc.	Sebela Pharmaceuticals Inc.
Shionogi Inc.	Shionogi Inc.
Shire HGT, Inc.	Shire HGT, Inc.
Shire Pharmaceuticals LLC	Baxalta US Inc.
Shire Pharmaceuticals LLC	Dyax Corporation
Shire Pharmaceuticals LLC	Shire Human Genetic Therapies, Inc.
Shire Pharmaceuticals LLC	Shire LLC
Shire Pharmaceuticals LLC	Shire NPS Pharmaceuticals (f/k/a NPS Pharmaceuticals, Inc.)
Shire Pharmaceuticals LLC	Shire Orphan Therapies Inc.
Shire Pharmaceuticals LLC	Shire Pharmaceuticals LLC
Shire Pharmaceuticals LLC	Shire US Inc.
Shire Pharmaceuticals LLC	Shire US Manufacturing Inc.
Shire Pharmaceuticals LLC	Shire ViroPharma, Inc.
Shire Pharmaceuticals LLC	ViroPharma Biologics Inc.
SigmaPharm Laboratories LLC	SigmaPharm Laboratories LLC
Silvergate Pharmaceuticals, Inc.	Silvergate Pharmaceuticals, Inc.
Smith & Nephew, Inc. (Smith & Nephew	Smith & Nephew, Inc. (Smith & Nephew Biotherapeutics)

PARENT COMPANY	COMPANY NAME
Biotherapeutics)	
Stallergenes Greer	Stallergenes Greer
Strides Arcolab Limited	Strides Arcolab Limited
Strides Shasun Limited	Strides Shasun Limited
Sun Pharmaceutical Industries, Inc.	AR Scientific, Inc.
Sun Pharmaceutical Industries, Inc.	Caraco Pharma, Inc.
Sun Pharmaceutical Industries, Inc.	Chattem Chemicals, Inc.
Sun Pharmaceutical Industries, Inc.	Dungan Mutual Associates, LLC
Sun Pharmaceutical Industries, Inc.	DUSA Pharmaceuticals, Inc.
Sun Pharmaceutical Industries, Inc.	Mutual Pharmaceutical Company, Inc.
Sun Pharmaceutical Industries, Inc.	Ohm Laboratories Inc.
Sun Pharmaceutical Industries, Inc.	Pharmalucence, Inc.
Sun Pharmaceutical Industries, Inc.	Ranbaxy Laboratories Limited
Sun Pharmaceutical Industries, Inc.	Sirius Laboratories, Inc.
Sun Pharmaceutical Industries, Inc.	Sun Pharmaceutical Industries, Inc.
Sun Pharmaceutical Industries, Inc.	Taro Pharmaceuticals U.S.A., Inc.
Sun Pharmaceutical Industries, Inc.	United Research Laboratories, Inc.
Sun Pharmaceutical Industries, Inc.	URL Pharma, Inc.
Sun Pharmaceutical Industries, Inc.	URL PharmPro, LLC
Sunovion Pharmaceuticals Inc.	Sunovion Pharmaceuticals Inc.
Sunstar Americas, Inc.	Sunstar Americas, Inc.
Supernus Pharmaceuticals, Inc.	Supernus Pharmaceuticals, Inc.
Takeda Pharmaceuticals U.S.A., Inc.	Millennium Pharmaceuticals, Inc. (d/b/a Takeda Oncology)
Takeda Pharmaceuticals U.S.A., Inc.	Takeda Pharmaceuticals U.S.A., Inc.
Tec Laboratories, Inc.	Tec Laboratories, Inc.
Teligent Pharma, Inc.	Teligent Pharma, Inc.
TerSera Therapeutics LLC	TerSera Therapeutics LLC

PARENT COMPANY	COMPANY NAME
TESARO, Inc.	TESARO, Inc.
Teva Pharmaceuticals USA, Inc.	Actavis Generics
Teva Pharmaceuticals USA, Inc.	Barr Pharmaceuticals, Inc.
Teva Pharmaceuticals USA, Inc.	Cephalon, Inc.
Teva Pharmaceuticals USA, Inc.	Teva Neuroscience Inc.
Teva Pharmaceuticals USA, Inc.	Teva Pharmaceuticals USA, Inc.
The Mentholatum Company	Mentholatum (China) Pharmaceuticals Co., Ltd.
The Mentholatum Company	Rohto Pharmaceutical Co. Ltd.
The Mentholatum Company	The Mentholatum Company
The Procter & Gamble Company	The Procter & Gamble Company
The Procter & Gamble Manufacturing Company	The Procter & Gamble Manufacturing Company
The Ritedose Corporation (TRC)	The Ritedose Corporation (TRC)
TherapeuticsMD, Inc.	TherapeuticsMD, Inc.
Theratechnologies Inc.	Theratechnologies Inc.
TOLMAR, Inc.	TOLMAR, Inc.
Trigen Laboratories, LLC	Trigen Laboratories, LLC
Trigen Laboratories, LLC	Vertical Pharmaceuticals, LLC
Tris Pharma, Inc.	Tris Pharma, Inc.
UCB Inc.	UCB Inc.
UCB Inc.	Upstate Pharma LLC
Unichem Laboratories LTD	Unichem Laboratories LTD
Unichem Pharmaceuticals (USA), Inc.	Unichem Laboratories Limited
Unichem Pharmaceuticals (USA), Inc.	Unichem Pharmaceuticals (USA), Inc.
Upsher-Smith Laboratories, LLC	Upsher-Smith Laboratories, LLC
Validus Pharmaceuticals LLC	Validus Pharmaceuticals LLC
Vertex Pharmaceuticals Incorporated	Vertex Pharmaceuticals Incorporated
Vi-Jon, Inc.	Vi-Jon, Inc.

PARENT COMPANY	COMPANY NAME
Virtus Pharmaceuticals, LLC	Virtus Pharmaceuticals, LLC
VIVUS, Inc.	VIVUS, Inc.
WellSpring Pharmaceutical Corporation	WellSpring Pharmaceutical Corporation
Welmedix Consumer Healthcare	Welmedix Consumer Healthcare
West-Ward Pharmaceuticals International Limited	West-Ward Pharmaceuticals International Limited
Wisconsin Pharmacal Company, LLC	Lake Consumer Products, Inc. (subsidiary of Wisconsin Pharmacal)
Wisconsin Pharmacal Company, LLC	Wisconsin Pharmacal Company, LLC
Wockhardt USA LLC	Morton Grove Pharmaceuticals, Inc.
Wockhardt USA LLC	Wockhardt USA LLC
X-GEN Pharmaceuticals, Inc.	X-GEN Pharmaceuticals, Inc.
Xttrium Laboratories, Inc.	Xttrium Laboratories, Inc.
Zoetis	Zoetis
Zydus Pharmaceuticals USA Inc	Sentynl Therapeutics, Inc.
Zydus Pharmaceuticals USA Inc	Zydus Pharmaceuticals USA Inc

Table 1: List of Program Participants

Appendix B

Kiosk Drop-Off Site Locations

The locations where Unwanted Medicine was collected from Kiosk Drop-Off Sites in the Jurisdiction during the Reporting Period.

DISTRICT	SITE	ADDRESS	CITY	ZIP CODE
1	Burlingame Police Department	1111 Trousdale Drive	Burlingame	94010
1	CVS Pharmacy #09807	10 Bayhill Shopping Center	San Bruno	94066
1	CVS Pharmacy #09811	1871 El Camino Real	Burlingame	94010
1	CVS Pharmacy #09940	872 N Delaware Street	San Mateo	94401
1	Hillsborough Police Department	1600 Floribund Avenue	Hillsborough	94010
1	Kaiser Health Plan Bayhill PHY 353	801 Traeger Avenue	San Bruno	94066
1	Kaiser #351 / S San Francisco Main OP	1200 El Camino Real	South San Francisco	94080
1	Kaiser # 357 / San Bruno OP	901 El Camino Real	San Bruno	94066
1	Probation Dept - South San Fran	1024 Mission Road	South San Francisco	94080
1	Probation - Youth Services	222 Paul Scannell Drive	San Mateo	94402
1	San Bruno Police Department	1177 Huntington Avenue	San Bruno	94066
1	Sheriff - Millbrae Police Department	581 Magnolia Avenue	Millbrae	94090
1	South San Francisco Police Department	33 Arroyo Drive	South San Francisco	94080

DISTRICT	SITE	ADDRESS	CITY	ZIP CODE
1	Sunshine Pharmacy	1166 Mission Road	South San Francisco	94080
2	CVS Pharmacy #09554	77 Bovet Road	San Mateo	94402
2	CVS Pharmacy #09833	4242 S El Camino	San Mateo	94403
2	CVS Pharmacy #09879	987 E Hillsdale Boulevard	Foster City	94404
2	CVS Pharmacy #09977	124 De Anza Boulevard	San Mateo	94402
2	Kaiser #339 / San Mateo MOB OP	1000 Franklin Parkway W Floor 1	San Mateo	94403
2	San Mateo Medical Center	222 West 39th	San Mateo	94403
2	San Mateo Neighborhood Pharmacy	9 37th Avenue	San Mateo	94403
2	San Mateo Police Department	200 Franklin Parkway	San Mateo	94403
3	Belmont Police Department	One Twin Pines Lane	Belmont	94002
3	CVS Pharmacy #0550	1324 San Carlos Avenue	San Carlos	94070
3	CVS Pharmacy #9172	11 El Camino Real	San Carlos	94070
3	CVS Pharmacy #9216	60 Cabrillo Highway N	Half Moon Bay	94019
3	Half Moon Bay Pharmacy	40 Stone Pine Road	Half Moon Bay	94019
3	Pacifica Police Department	2075 Coast Highway	Pacifica	94044
3	Sheriff - Half Moon Bay Police Dept	537 Kelly Avenue	Half Moon Bay	94019

DISTRICT	SITE	ADDRESS	CITY	ZIP CODE
3	Sheriff - North Coast Moss Beach Sub-Stn	500 California Avenue	Moss Beach	94038
3	Sheriff - San Carlos Police Department	600 Elm Street	San Carlos	94070
4	CVS Pharmacy #9329	1039 El Camino Real	Redwood City	94063
4	CVS Pharmacy #09690	1301 Broadway Street	Redwood City	94063
4	CVS Pharmacy #10240	700 El Camino Real	Menlo Park	94025
4	Drew Pharmacy	2111B University Avenue	East Palo Alto	94303
4	East Palo Alto Police Department	141 Demeter Street	East Palo Alto	94303
4	Kaiser Health Plan Birch PHY 372	910 Marshall Street	Redwood City	94063
4	Kaiser Health Plan Cypress PHY 371	1150 Veterans Boulevard	Redwood City	94063
4	Menlo Park Police Department	701 Laurel Street	Menlo Park	94025
4	Probation Department - East Palo Alto	2415 University Avenue	East Palo Alto	94303
4	Redwood City Police Department	1301 Maple Street	Redwood City	94063
4	Sheriff - Woodside Office of the Sheriff	400 County Center, 3rd Floor	Redwood City	94063
*4	Adult Probation Department	400 County Center, 3 rd Floor	Redwood City	94015
5	Brisbane Police Department	50 Park Place	Brisbane	94005
5	Broadmoor Police Department	388 88th Street	Broadmoor	94015

DISTRICT	SITE	ADDRESS	CITY	ZIP CODE
5	Chinese Hospital Pharmacy	386 Gellert Boulevard, Suite A	Daly City	94015
5	CVS Pharmacy #9752	375 Gellert Boulevard	Daly City	94015
5	CVS Pharmacy #10165	135 Pierce Street	Daly City	94015
5	Daly City Police Department	333 90th Street	Daly City	94015
5	Kaiser #341 / Daly City 1FI OP	395 Hickey Boulevard 1st Floor	South San Francisco	94015
5	NEMS - Eastmoor	211 Eastmoor Avenue	Daly City	94015

**Inactivated site*

Table 2: Kiosk Drop-Off Site Locations

Appendix C

Mail-Back Packages Distributed Directly to Residents

Per the Plan Section XVI, the number of mail-back packages directly distributed to residents by zip code is provided below.

NO. MAIL BACK PACKAGES	ZIP CODE
1	94010
1	94015
2	94025
2	94044
1	94061
1	94062
1	94070
2	94080
1	94401
1	94403
5	94404

Table 3: Mail-Back Packages Distributed Directly to Residents

Appendix D

Mail-Back Distribution Locations

All the Mail-Back Distribution Locations listed below were active in the beginning of the Reporting Period and deactivated by the end of July 2018 because the convenience goals were met by Kiosk Drop-Off Sites.

DISTRICT	SITE	ADDRESS	CITY	ZIP CODE
2	Peninsula Library Systems Hillside Branch	205 West Hillside Blvd	San Mateo	94403
2	Peninsula Library Systems Marina	1530 Susan Court	San Mateo	94403
2	Peninsula Library Systems San Mateo	55 West 3 rd Avenue	San Mateo	94403
2	San Mateo County Libraries Belmont	1110 Alameda de las Pulgas	Belmont	94022
2	San Mateo County Libraries Foster City Branch	1000 East Hillside Blvd	Foster City	94404
3	San Mateo County Libraries Atherton	2 Dinkelspiel Station Lane	Atherton	94027
3	San Mateo County Libraries Portola Branch	765 Portola Road	Portola Valley	94028
3	San Mateo County Libraries San Carlos Branch	610 Elm Street	San Carlos	94070
5	Peninsula Library Systems Serramonte Branch	40 Wembley Drive	Daly City	94015
5	Peninsula Library Systems Westlake Branch	275 Southgate Avenue	Daly City	94015

Table 4: Mail-Back Distribution Locations

Appendix E

Disposal Facilities

NAME	ADDRESS
Covanta Indianapolis Inc.- Indianapolis Resource Recovery Facility	2320 S. Harding St. Indianapolis, IN 46221
Heritage Thermal Services – East Liverpool	1250 Saint George Street, East Liverpool, Ohio 43920
Stericycle, Inc. - Indianapolis	670 Executive Drive, Suite A, Indianapolis, IN 46241-9901
Stericycle, Inc. – Warren	1901 Pine Avenue, S.E., Warren, OH 44483
Veolia - Port Arthur	7665 Texas Highway 73, Beaumont, TX 77705

Table 5: Disposal Facilities

Appendix F

Transporters

NAME	ADDRESS
Heritage Transport	1626 Research Way, Indianapolis, IN 46231
Stericycle Specialty Waste Solutions, Inc.	2850 100th Court NE, Blaine, MN 55449
United Parcel Service, Inc.	55 Glenlake Parkway NE, Atlanta, GA 30328
United States Postal Service	475 L'Enfant Plaza, S.W. Washington, DC 20260

Table 6: Transporters

Appendix G

Safety and Security Report

Event 1: Change in Unwanted Medicine Mail-Back Package Disposal Facility

Date: May 18, 2018. (MED-Project notified the Department of the following events on May 22, 2018.)

Description: On Friday, May 18, 2018, MED-Project was notified by its Vendor that mail-back packages managed as part of the Plan were being destroyed at the Vendor's United States Drug Enforcement Administration registered collector medical waste incinerator located at 1901 Pine Ave. SE, Warren, Ohio 44483 ("Stericycle, Inc. Warren Ohio Facility"). In addition, the Vendor informed MED-Project on Monday, May 21, 2018, that the Vendor's mail-back package destruction process located at 2670 Executive Drive, Indianapolis, Indiana 46241 had discontinued operation on April 3, 2018. The relevant address change by the Vendor of the mail-back packages went into effect during the first quarter of 2017. The Vendor certified that it managed all MED-Project materials in accordance with applicable legal requirements (certification included with the May 22, 2018 notice).

Corrective Action:

Upon being notified by the Vendor, MED-Project: (1) suspended call center and MED-Project website distribution of mail-back package to residents; and (2) requested that the Vendor suspend processing of any MED-Project mail-back package at the Stericycle, Inc. Warren Ohio Facility and store such packages in compliance with all applicable laws, regulations, and other legal requirements. The Vendor informed MED-Project on May 21, 2018, that it could not suspend the destruction of MED-Project mail-back packages received at the Stericycle, Inc. Warren Ohio Facility.

The Vendor notified MED-Project that it had implemented a new change management policy specifically pertaining to any MED-Project scope of work changes.

MED-Project filed a revision request with the Department for the Plan on May 25, 2018, in order to minimize public service disruption. The Plan revision was approved by the Department on July 3, 2018.

Event 2: Change in Disposal Facility for Unwanted Medicine Boxes and Liners (MED-Project notified the Department of the following events on November 26, 2018).

Date: November 7 and 12, 2018

Description: Vendor reported that it could not send kiosk boxes and inner liners containing Unwanted Medicine ("Unwanted Medicine Liners") to the primary destruction facility, Heritage Thermal Services, located at 1250 Saint George Street in East Liverpool, Ohio ("Heritage Thermal Services East Liverpool"), due to destruction appointment cancellations in October 2018. In addition, Vendor reported that Heritage Thermal Services East Liverpool could not provide a confirmed destruction appointment before November 16, 2018, making it necessary to send Unwanted Medicine Liners to the Veolia Port Arthur permitted hazardous waste facility located at 7665 Texas Highway 73, Beaumont, Texas 77705 ("Veolia Port Arthur Facility") and the Stericycle, Inc. Warren Ohio Facility for destruction as soon as possible. MED-Project notified the Department that Unwanted Medicine Liners managed as part of the Plan would need to be destroyed at a back-up destruction facility because of these canceled appointments at Heritage Thermal Services East Liverpool. Unwanted Medicine Liners were destroyed at the Veolia Port Arthur Facility on November 7, 2018, and then at the Stericycle, Inc. Warren Ohio Facility on November 12, 2018, because of scheduling and logistical issues at the Veolia Port Arthur Facility. In some cases, these cancellations delayed the destruction of Unwanted Medicine Liners beyond what MED-Project policies require.

Corrective Action:

Upon being notified of these issues by Vendor, MED-Project: (1) confirmed with Vendor that Unwanted Medicine Liners remained securely stored; (2) requested the complete inventory of impacted Unwanted Medicine Liners; and (3) approved Vendor proposed plans to destroy Unwanted Medicine Liners as soon as practicable at either the Veolia Port Arthur Facility, or at the Stericycle, Inc. Warren Ohio Facility, if the Veolia Port Arthur Facility was unavailable.

Vendor notified MED-Project that capacity limits were a contributing factor to the destruction appointment cancellation and that the Heritage Thermal Services East Liverpool facility had reached capacity for taking Unwanted Medicine Liners. MED-Project is working with Vendor to approve additional disposal facilities for MED-Project's Unwanted Medicine Liners in order to reduce the volume of Unwanted Medicine Liners being disposed at Heritage Thermal Services Ohio East Liverpool and the Veolia - Port Arthur Facility.

Appendix H

MED-Project Website Pages



SAN MATEO COUNTY, CA

Medicines help treat diseases, manage chronic conditions, and improve health and well-being for millions of Americans. It's vitally important that patients take their medicines as prescribed by their health care provider. However, if you have expired or unwanted medication, proper disposal is important and easy.



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CHECK THE PACKAGE



CONVENIENT LOCATIONS



MAIL BACK

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Figure 1: MED-Project Website Landing Page

CHECK THE PACKAGE

Follow any specific disposal instructions on the prescription drug labeling or patient information that accompanies the medicine. Do not flush medicines down the sink or toilet.

To protect your privacy, consumers are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicine.

Source: U.S. Food and Drug Administration, <http://www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm>, last updated May 9, 2017.

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CHECK THE
PACKAGE



CONVENIENT
LOCATIONS



MAIL
BACK

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the view of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

Figure 2: MED-Project Website Check the Package Page

CONVENIENT LOCATIONS

Community take-back locations allow residents to bring expired or unwanted medicines to a convenient, centralized location for proper disposal. Residents may also go to selected locations to request a mail-back package for expired or unwanted medicines.

ACCEPTED: Medications in any dosage form, except for those listed below, in their original container or sealed bag.*

*Including medications in a sealed bag placed for use in expired or resealing packaging

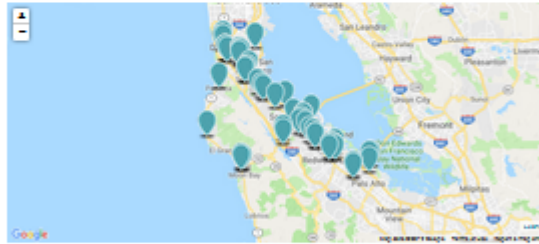
NOT ACCEPTED: Herbal remedies, vitamins, supplements, cosmetics, other personal care products, compressed cylinders, aerosols, inhalers, medical devices, sharps, illicit drugs, iodine-containing medications.

To find the nearest disposal or mail-back distribution location, enter your zip code below.

For more information about the County of San Mateo Safe Medicine Disposal Ordinance, please see: www.smchealth.org/medisposal

Starting Point: Region:

Refine your results: **Essential Medicines for Seniors**



CHECK THE PACKAGE



CONVENIENT LOCATIONS



MAIL BACK

This website has been provided for the purpose of compliance with regulations and does not necessarily reflect the view of MED-Project or the Providers participating in the MED-Project Provider Stewardship Plan.

Figure 3: MED-Project Website Convenient Locations Page

MAIL-BACK

Mail-Back Services are available to differentially-abled or home bound residents upon request. Please complete the below form to request a pre-paid, pre-addressed Mail-Back Package. Each Unwanted Medicine Mail-Back Envelope is 8 by 11 inches in size and will hold up to 8 ounces of unwanted medicine. This form may be submitted more than once if multiple Packages are needed.

Home healthcare professionals providing services to differentially-abled or home bound residents may request a Mail-Back Package on their behalf.

ACCEPTED: Medications in any dosage form, except for those listed below, in their original container or sealed bag.*

*Accepting medications in a unit-of-use please refer to accept all existing packaging

NOT ACCEPTED: Herbal remedies, vitamins, supplements, cosmetics, other personal care products, compressed cylinders, aerosols, inhalers, medical devices, sharps, illicit drugs, iodine-containing medications.

[Click here](#) for a list of Mail-Back Distribution Locations.

Select your Package type*

Contact Information

First Name*

Last Name*

Email

Address*

Address 2

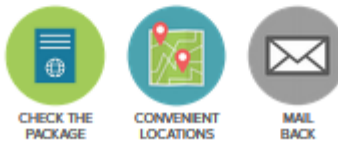
City*

California

Zip Code*

SEND REQUEST

🌐 🇺🇸 🇨🇦 🇬🇧 (1/1/2)
We make packages easy to use!
Requires any page on the site to register



This website has been provided for the purpose of compliance with legislation and should not be used to collect or store any personal data.

Figure 4: MED-Project Website Mail Back Page

MEDinfo

Medicines help treat diseases, manage chronic conditions and improve health and well-being for millions of Americans. It's vitally important that patients take their medicines as prescribed by their health care provider and as indicated on the label or packaging. It's also important to be sure to store medications securely to prevent accidental ingestion or misuse by others in your household, especially children.

There are a number of ways to dispose of expired or unwanted medicines. To protect your privacy, consumers are reminded to remove all personally identifiable information on labels or materials before using any of the available disposal options.

For additional information on the program, MED-Project has developed an educational toolkit, including:

Brochure:

[English](#)
[Chinese](#)
[Spanish](#)
[Tagalog](#)

Frequently Asked Questions:

[English](#)
[Chinese](#)
[Spanish](#)
[Tagalog](#)

Mail-Back Package Insert:

[English](#)
[Chinese](#)
[Spanish](#)
[Tagalog](#)

Video Public Service Announcement (PSA):

[PLAY](#)

Survey Information & Results:

[Survey Results 2018](#)

If you would like any of these materials emailed to you, contact sanmateocounty@med-project.org.

[查看本页面 \(中文\)](#)
[Ver esta página en español](#)
[Tingnan ang page na ito sa Tagalog](#)

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the view of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

Figure 5: MED-Project Website MEDinfo Page

MEDfaq

- + [What is the MED-Project?](#)
- + [What should I do if I am having a medical emergency?](#)
- + [What should I do if I think I have ingested something poisonous?](#)
- + [What should I do if my pet has ingested medication?](#)
- + [Whom should I call with a question about my medication?](#)
- + [Where can I find information about the safe storage of medication?](#)
- + [Where can I find information about California's Prop 65?](#)
- + [Can I flush my medication down the toilet?](#)
- + [Should I remove my personal information before disposing of my medication?](#)
- + [Where are the MED-Project disposal locations nearest me?](#)
- + [Will it cost me anything to dispose of my expired or unwanted medications?](#)
- + [What items can I dispose of in the MED-Project kiosks?](#)
- + [Will there be a take-back event in my area?](#)
- + [Where else can I find information about the safe disposal of expired or unwanted medicines?](#)
- + [I have a question not answered by this website. Is there someone I can contact with a question about MED-Project?](#)
- + [What is recommended for safe disposal of expired or unwanted medicine in my area?](#)
- + [Where can I find more information on the County of San Mateo Safe Medicine Disposal Ordinance?](#)
- + [查看本页面 \(中文\)](#)
- + [Ver esta página en español](#)
- + [Tingnan ang page na ito sa Tagalog](#)

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the view of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

Figure 6: MED-Project Website MEDfaq Page

CONTACT

If you are experiencing a medical emergency, please call 9-1-1. If you are experiencing a non-emergency but suspect that you or a family member has ingested something poisonous, please call Poison Control at 800-222-1222. If you have questions about your medication, please call your health care provider. [查看本页面 \(中文\)](#) [Ver esta página en español](#) [Tingnan ang page na ito sa Tagalog](#)

For answers to some frequently asked questions about MED-Project, [click here](#).

Residents

If you are a resident of San Mateo County and have questions about MED-Project, please contact:

1-(844)-MED-PROJ or 1-(844) 633-7765

Pharmacies and Law Enforcement Offices

If you are a current kiosk drop-box host site, or a retail pharmacy, hospital/clinic pharmacy or law enforcement agency interested in hosting a drop-box, contact:

Dr. Victoria Travis, PharmD, MS, MBA

National Program Director

MED-Project LLC

Phone: (844) 677-6532

Fax: (510) 686-8837

Email: sanmateocounty@med-project.org

Drug Producers

If you are drug producer interested in participating in the MED-Project stewardship plan contact:

Phone: (202) 495-3131

Email: compliance@med-project.org

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the view of MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

Figure 7: MED-Project Website Contact Page

Appendix I

Website Statistics

The total number of website visits, by page, during the Reporting Period.

WEB PAGE NAME	WEB PAGE URL	VISITS
Home Page	https://www.med-project.org/locations/san-mateo	2636
Kiosks	https://med-project.org/locations/san-mateo/convenient-locations	2487
Mail-Back Packages	https://www.med-project.org/locations/san-mateo/mail-back	367
MEDinfo	https://www.med-project.org/locations/san-mateo/medinfo	184
Contact	https://www.med-project.org/locations/san-mateo/contact	95
MEDfaq	https://www.med-project.org/locations/san-mateo/medfaq	169
Check the Package	https://www.med-project.org/locations/san-mateo/check-the-package	214
¹ Take-Back Events	https://www.med-project.org/locations/san-mateo/take-back-events	88
² In-Home Disposal	https://www.med-project.org/locations/san-mateo/in-home-disposal	83

Table 7: Website Statistics

¹ Removed from the website in April 2018

² Removed from the website in June 2018

Appendix J

MED-Project Brochure and Posters

The image shows the front of a brochure for the MED-Project. It features a teal header, a white main body, and an orange footer. The top left has a red and blue headline: "WHAT SHOULD YOU DO WITH YOUR UNWANTED OR EXPIRED MEDICINES?". The top right has a blue box with yellow and white text: "SAFELY DISPOSE OF UNWANTED & EXPIRED MEDICINES". The center has the "MED-Project Medication Education & Disposal" logo. The middle section is orange and contains text about disposal options, contact information, and a question "What should you do with your expired or unwanted medicines?". Below this is a white section with text about medication safety, disposal instructions, and disposal options (Check the Package, Convenient Kiosks, Mail-Back, In-Home Disposal). The bottom right features the "MED-Project Medication Education & Disposal" logo and the website "www.med-project.org".

WHAT SHOULD YOU DO WITH YOUR UNWANTED OR EXPIRED MEDICINES?

MED-Project
Medication Education & Disposal

SAFELY DISPOSE OF UNWANTED & EXPIRED MEDICINES

There are a number of ways to dispose of expired or unwanted medicines.

For more information about the MED-Project program, go to www.med-project.org or call 1-844-MED-Proj

What should you do with your expired or unwanted medicines?

Medicines help treat diseases, manage chronic conditions, and improve health and well-being for millions of Americans. It's vitally important that patients take their medicine as prescribed by their health care provider and as indicated on the label or packaging. It's also important to be sure to store medications securely to prevent accidental ingestion or misuse by others in your household, especially children.

If you have expired or unwanted medication, proper disposal is easy. To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the following disposal options.

(Source: U.S. Food and Drug Administration)

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of the MED-Project or the Producers participating in the MED-Project Product Stewardship Plan.

MED-Project
Medication Education & Disposal
www.med-project.org

Figure 8: MED-Project Brochure English (Front)

DISPOSAL OPTIONS

1 CHECK THE PACKAGE



If there are specific instructions for disposal on the label, package or package insert, please follow those instructions. Do not flush drugs down the toilet unless specifically instructed to do so.

2 CONVENIENT KIOSKS



To find the drop-off sites in your area, visit the Convenient Kiosks section of www.med-project.org.

What items can I dispose of?



ACCEPTED:

MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW, IN THEIR ORIGINAL CONTAINER OR SEALED BAG.

If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.



NOT ACCEPTED:

HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, OTHER PERSONAL CARE PRODUCTS, COMPRESSED CYLINDERS, AEROSOLS, INHALERS, MEDICAL DEVICES, PET PESTICIDE PRODUCTS, SHARPS, ILLICIT DRUGS, IODINE-CONTAINING MEDICATIONS.

DISPOSAL OPTIONS

3 MAIL-BACK



Mail-Back Services for unwanted medicine are available to residents upon request. Visit the mail-back section of www.med-project.org to order a Mail-Back Package.

4 IN-HOME DISPOSAL



1. Remove medication from its original container and mix with an undesirable substance, such as used coffee grounds, dirt, or kitty litter.

2. Place the mixture in a sealable bag, empty can, or other container and throw in your household trash.*



To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.

*Source: www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm, last updated January 19, 2017.

Figure 9: MED-Project Brochure English (Back)

¿QUÉ SE DEBE HACER CON LOS MEDICAMENTOS VENCIDOS O NO DESEADOS?

Programa MED-Project

Educación y eliminación de medicamentos

ELIMINACIÓN SEGURA DE MEDICAMENTOS VENCIDOS Y NO DESEADOS

Hay una gran cantidad de maneras para desechar los medicamentos vencidos o no deseados.

Para obtener más información acerca del programa MED-Project, diríjase a www.med-project.org o llame al 1-844-MED-Proj

¿Qué se debe hacer con los medicamentos vencidos o no deseados?



Los medicamentos ayudan a tratar enfermedades, a controlar enfermedades crónicas y a mejorar la salud y el bienestar de millones de estadounidenses. Es sumamente importante que los pacientes tomen los medicamentos recetados por el médico y como se indica en la etiqueta o en el envase. También es importante asegurarse de guardar los medicamentos de forma segura, para evitar la ingestión accidental o el mal uso por parte de otras personas en su hogar, especialmente de los niños.

Si tiene medicamentos vencidos o no deseados, es fácil realizar una adecuada eliminación. Para proteger su privacidad, se les recuerda a los consumidores que eliminen toda la información de identificación personal de las etiquetas o materiales de las recetas antes de utilizar cualquiera de las siguientes opciones de eliminación.

(Fuente: U.S. Food and Drug Administration)



Este material se entrega con el propósito de cumplir con la ley y no refleja necesariamente el punto de vista de MED Project o de los productores que participan en el plan de administración de productos de MED-Project.



Programa MED-Project

Educación y eliminación de medicamentos

www.med-project.org

Figure 10: MED-Project Brochure Spanish (Front)

OPCIONES DE ELIMINACIÓN

1 REVISE EL PAQUETE



Si hay instrucciones específicas en la etiqueta, el envase o en el prospecto de envase, siga tales instrucciones. No tire los medicamentos en el inodoro, a menos que se indique específicamente.

2 QUIOSCOS CONVENIENTES



Para encontrar los sitios de recolección dentro de su área, visite la sección Quioscos convenientes en www.med-project.org.

¿Qué elementos se pueden eliminar?



SE ACEPTAN:

MEDICAMENTOS DE CUALQUIER FORMULACIÓN DENTRO DE SU ENVASE ORIGINAL O ENVOLTORIO SELLADO, A EXCEPCIÓN DE LOS QUE SE ENUMERAN A CONTINUACIÓN.*

*Si transfiere los medicamentos a un envoltorio sellado, asegúrese de reciclar todos los envases.



NO SE ACEPTAN:

HIERBAS MEDICINALES, VITAMINAS, SUPLEMENTOS, COSMÉTICOS, OTROS PRODUCTOS DE CUIDADO PERSONAL, CILINDROS COMPRIMIDOS, AEROSOLES, INHALADORES, PRODUCTOS SANITARIOS, PLAGUICIDAS PARA MASCOTAS, OBJETOS CORTOPUNZANTES, DROGAS ILÍCITAS, MEDICAMENTOS QUE CONTENGAN YODO.

OPCIONES DE ELIMINACIÓN

3 DEVOLUCIÓN POR CORREO



Los servicios de devolución por correo de medicamentos no deseados están disponibles a solicitud para los residentes. Visite la sección Devolución por correo en www.med-project.org para solicitar un paquete de devolución por correo.

4 ELIMINACIÓN DE MEDICAMENTOS NO DESEADOS DENTRO DEL HOGAR



1. Saque el medicamento de su envase original y mézclelo con una sustancia indeseable, tales como desechos de café, tierra o arena sanitaria.

2. Coloque la mezcla en una bolsa hermética, lata vacía o en otro envase y tírela junto con la basura doméstica.*

*Fuente: www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm. Última actualización: 5 de diciembre de 2017.



Para proteger su privacidad, se les recuerda a los consumidores que eliminen toda la información de identificación personal de las etiquetas o materiales de las recetas antes de utilizar cualquiera de las opciones de eliminación indicadas anteriormente.

Figure 11: MED-Project Brochure Spanish (Back)

如何处理无用 或过期 药品?

MED-项目
用药教育与处理

安全 处理

无用和过期药品

可以采用多种方式
处理过期或无用药品。

有关 MED
项目计划的更多信息，请转至
www.med-project.org 或拨打
1-844-MED-Proj

如何处理过期或
无用药品?



药品可以帮助治疗疾病、应对慢性疾病，改善数百万美国人的健康状况和福祉。至关重要的一点是，病人必须按照医疗服务人员开具的药方以及标签或包装上的说明服药。同等重要的是，请务必安全地储藏药品，避免家中其他人员，尤其是孩子意外摄入或错误服用药品。

如果您有过期或无用药品，妥善处理非常简单。为了保护您的隐私，我们特此提醒，采用以下任何处理选项之前，消费者应撕去处方标签或材料上的所有个人可识别信息。

(来源：美国食品和药品管理局)



本材料为满足法律合规性而提供，并不一定反映 MED-项目或当时参与 MED-项目产品管理计划的厂商的观点。



MED-项目
用药教育与处理
www.med-project.org

Figure 12: MED-Project Brochure Chinese (Front)

处理选择

1 查看包装



如果标签、包装或包装说明书上有具体的处理说明，请遵循那些说明。切勿将药品冲入马桶。

2 便利亭



如需了解您所在地区的投放站点，请访问 www.med-project.org 的“便利亭”部分。您还可获得您所在地区的寄回包裹分布位置。

我可以处理哪些物品？



接受：

采用原容器或密封袋封装的任何剂型的药品，以下列出的药品除外。

如果将药品装入密封袋中，请确保回收剩下的所有包装材料。



不接受：

草药、维他命、保健品、化妆品、其他个人护理产品、压缩瓶、喷雾器、吸入器、医疗设备、尖锐物品、非法药品、含碘药品。

处理选择

3 寄回



收到请求后，我们为行动不便或无法出门的居民提供无用药品寄回服务。请访问 www.med-project.org 的“寄回”部分订购寄回包裹。

4 家中处理



1. 将药品从其原始容器中取出，并与使用过的咖啡渣、灰尘或猫砂等无用物品混合。

2. 将混合物放到密封袋、空罐或其他容器中，

并扔到家用垃圾中。*



为了保护您的隐私，我们特此提醒，采用上面列出的任何处理方案之前，消费者应撕去处方标签或材料上的所有个人识别信息。

*来源：www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm，2016年4月27日最后更新。

Figure 13: MED-Project Brochure Chinese (Back)

ANO ANG DAPAT MONG GAWIN SA IYONG MGA HINDI KAILANGAN O NAG-EXPIRE NA GAMOT?

MED-Project
Kaalaman at Pagtatapon ng Gamot

LIGTAS NA
PAGTATAPON NG
MGA HINDI KAILANGAN
AT NAG-EXPIRE NA GAMOT

Maraming paraan ng pagtatapon ng mga nag-expire o hindi kailangang gamot.

Para sa karagdagang impormasyon tungkol sa MED-Project program, pumunta sa www.med-project.org o tumawag sa 1-844-MED-Proj

Ano ang dapat mong gawin sa iyong mga nag-expire o hindi kailangang gamot?



Nakatutulong ang mga gamot sa paggamot sa mga sakit, pamamahala sa mga paulit-ulit na kondisyon, at pagpapabuti ng kalusugan at kagalingan ng milyun milyong Amerikano. Napakahalagang gamitin ng mga pasyente ang kanilang gamot tulad ng inireseta ng kanilang tagapangalaga ng kalusugan at tulad ng nakasaad sa etiketa o pakete. Mahalaga rin na tiyaking ligtas na nakatabi ang mga gamot upang maiwasan ang di-sinasadyang pagkalunok o maling paggamit ng ibang tao sa iyong tahanan, lalo na ang mga bata.

Kung mayroon kang nag-expire o hindi kailangang gamot, madali ang wastong pagtatapon. Upang maprotektahan ang iyong privacy, pinaaalalahanan ang mga consumer na alisin ang lahat ng impormasyon na makatutukoy sa pagkatao sa mga may-resetang etiketa o materyales bago gamitin ang anuman sa mga sumusunod na opsiyon sa pagtatapon.

(Pinagkunan: U.S. Food and Drug Administration)



Ibinigay ang materyal na ito para sa layuning makasunod sa batas at hindi kinakailangang salaminin ang mga pananaw ng MED-Project o ng mga Tagagawa na kasali sa MED-Project Product Stewardship Plan.



TINGNAN
ANG PAKETE



MGA
CONVENIENT
KIOSK



MAIL-BACK



PAGTATAPON
SA LOOB
NG TAHANAN

MED-Project
Kaalaman at Pagtatapon ng Gamot
www.med-project.org

Figure 14: MED-Project Brochure Tagalog (Front)

MGA OPSYON SAPAGTATAPON

1 TINGNAN ANG PACKAGE



Kung may mga partikular na tagubilin sa pagtatapon na nakalagay sa label, package o papel sa loob ng package, manyaring sundin ang mga tagubiling iyon. Huwag i-flush sa inidoro ang mga gamot.

2 MGA KIOSK



Upang makita ang mga drop-off site sa iyong lugar, bisitahin ang seksyong Mga Kiosk sa www.med-project.org. Maaaring mayroon ding Mga Lokasyon kung saan Namamahagi ng Package para sa Pagbabalik sa pamamagitan ng Koreo sa iyong lugar.

Anu-anong bagay ang maari kong itapon?



TINATANGGAP:

ANUMANG DOSIS NG GAMOT, MALIBAN SA MGA NAKALISTA SA IBABA, SA KANILANG ORIHINAL NA LALAGYAN O SELYADONG SUPOT.

Kung ililipat ang mga gamot sa isang selyadong supot, pakitiyak na i-recycle ang lahat ng matitirang lalagyan.



HINDI TINATANGGAP:

MGA PANLUNAS NA HERBAL, BITAMINA, SUPPLEMENT, KOSMETIKO, IBA PANG PRODUKTO PARA SA PERSONAL NA PANGANGALAGA, COMPRESSED CYLINDER, AEROSOL, INHALER, KAGAMITANG MEDIKAL, MATATALIM NA BAGAY, IPINAGBABAWAL NA GAMOT, GAMOT NA MAY IODINE.

MGA OPSYON SA PAGTATAPON

3 TINGNAN ANG PACKAGE



Magagamit ng mga residenteng may kapansanan o hindi nakakaalis ng bahay ang Mga Serbisyo ng Pagbabalik sa pamamagitan ng Koreo para sa mga hindi kailangan gamot kung hihilingin. Bisitahin ang seksyong pagbabalik sa pamamagitan ng koreo sa www.med-project.org upang mag-order ng package para sa pagbabalik sa pamamagitan ng koreo.

4 PAGTATAPON SA LOOB NG BAHAY



1. Alisin ang gamot sa orihinal nitong lalagyan at isama ito sa hindi kanais-nais na substance, gaya ng latak ng kape, lupa o dumi ng pusa.
2. Ilagay ang mixture sa naisasarang supot, walang laman o iba pang lalagyan at itapon sa iyong basurahan sa bahay.*



Upang maprotektahan ang iyong privacy, pinaalalahanan ang mga consumer na alisin ang lahat ng impormasyong makakatukoy sa pagkakakilanlan sa mga label ng inireresetang gamot o materyal bago gamitin ang alinman sa mga opsyon sa pagtatapong nakalista sa itaas.

*Pinagkunan: www.fda.gov/ForConsumers/ConsumerUpdates/ucm101653.htm, last updated April 27, 2016.

Figure 15: MED-Project Brochure Tagalog (Back)

SAFELY
DISPOSE OF
UNWANTED & EXPIRED
MEDICINES
HERE

ELIMINACIÓN
SEGURA DE
MEDICAMENTOS NO DESEADOS
Y EXPIRADOS
AQUÍ



安全
棄置
不需要及
过期的药品
在这里

LIGTAS
NA PAGTATAPON
HINDI NA KAILANGAN
O PASO NA
GAMOT
DITO

MED-ProjectTM

Medication Education & Disposal

Figure 16: MED-Project Multilingual Poster

Appendix K

Brochure and Poster Distribution

The locations that received MED-Project posters and brochures. *Deactivated Mail-Back Distribution Locations were given brochures to direct residents to the MED-Project website and the call center for kiosks locations.

SITE	ADDRESS	CITY	ZIP CODE
CVS Pharmacy #0550	1324 San Carlos Avenue	San Carlos	94070
CVS Pharmacy #09554	77 Bovet Road	San Mateo	94402
CVS Pharmacy #09690	1301 Broadway Street	Redwood City	94063
CVS Pharmacy #09807	10 Bayhill Shopping Center	San Bruno	94066
CVS Pharmacy #09811	1871 El Camino Real	Burlingame	94010
CVS Pharmacy #09833	4242 S EL Camino	San Mateo	94403
CVS Pharmacy #09879	987 E Hillsdale Blvd	Foster City	94404
CVS Pharmacy #09940	872 N Delaware Street	San Mateo	94401
CVS Pharmacy #09977	124 De Anza Blvd	San Mateo	94402
CVS Pharmacy #9172	11 El Camino Real	San Carlos	94070
CVS Pharmacy #9216	60 Cabrillo Highway N	Half Moon Bay	94019
CVS Pharmacy #9329	1039 El Camino Real	Redwood City	94063
CVS Pharmacy #9752	375 Gellert Blvd	Daly City	94015

SITE	ADDRESS	CITY	ZIP CODE
CVS Pharmacy #10165	135 Pierce Street	Daly City	94015
CVS Pharmacy #10240	700 El Camino Real	Menlo Park	94025
*Peninsula Library Systems Hillside Branch	205 West Hillside Blvd	San Mateo	94403
*Peninsula Library Systems Marina	1530 Susan Court	San Mateo	94403
*Peninsula Library Systems San Mateo	55 West 3 rd Avenue	San Mateo	94403
*Peninsula Library Systems Serramonte Branch	40 Wembley Drive	Daly City	94015
*Peninsula Library Systems Westlake Branch	275 Southgate Avenue	Daly City	94015
*San Mateo County Libraries Atherton	2 Dinkelspiel Station Lane	Atherton	94027
*San Mateo County Libraries Belmont	1110 Alameda de las Pulgas	Belmont	94022
*San Mateo County Libraries Foster City Branch	1000 East Hillside Blvd	Foster City	94404
*San Mateo County Libraries Portola Branch	765 Portola Road	Portola Valley	94028
*San Mateo County Libraries San Carlos Branch	610 Elm Street	San Carlos	94070

Table 8: Brochure and Poster Distribution

Appendix L

Email and Social Media Outreach

Email Blast Activity

Email blasts sent to community contacts.

TYPE	DATE	SUBJECT
Email Blast	05/18/2018	Medication Disposal Program Available in your Community
Email Blast	12/14/2018	Medication Disposal Program Available in your Community

Table 9: Email Blast Activity

Community Contacts

List of community contacts that received outreach via email blasts.

FACILITY	CENTER TYPE	ADDRESS	CITY	ZIP CODE
Aegis Living	Senior Service	2280 Gellert Boulevard	South San Francisco	94080
Airport Church of Christ	Religious Service	234 Miller Avenue	South San Francisco	94080
Align Clinic	Medical Services	700 S Claremont Street, Suite #105	San Mateo	94402
AllCare Pet Hospital	Veterinary Service	225 Carmel Avenue	Pacifica	94044
Animal Cove Pet Hospital	Veterinary Service	1940 Beach Park Boulevard	Foster City	94404
Bay Area Cremation Society	Cremation/Funeral Service	1189 Oddstad Drive	Redwood City	94063
Baylife Community Church	Religious Service	20 Twin Pines Lane	Belmont	94002
Belmont Pet Hospital	Veterinary Service	539 Harbor Boulevard	Belmont	94002
Bethany Presbyterian Church	Religious Service	2400 Rosewood Drive	San Bruno	94066
Broadmoor Presbyterian Church	Religious Service	377 87th Street	Daly City	94015
Brookside Nursing	Medical Services	2620 Flores Street	San Mateo	94403
Burlingame United Methodist Church	Religious Service	1443 Howard Avenue	Burlingame	94010
Camino Real Pet Clinic	Veterinary Service	1317 Bayswater Avenue	Burlingame	94010
Chapel by the Sea	Cremation/Funeral Service	801 Oceana Boulevard	Pacifica	94044

Church of the Good Shepherd	Religious Service	901 Oceana Boulevard	Pacifica	94044
City of Pacifica	Community Service	170 Santa Maria Avenue	Pacifica	94044
Coastside Community Church	Religious Service	1030 Linda Mar Boulevard	Pacifica	94044
Colma Cremation & Funeral Services	Cremation/Funeral Service	111 Industrial Road, Suite #5	Belmont	94002
Congregational Church of Belmont	Religious Service	751 Alameda de las Pulgas	Belmont	94002
County of San Mateo Board of Supervisors	Community Service	400 County Center	Redwood City	94063
Crosby-N. Gray & Co. Funeral Home	Cremation/Funeral Service	2 Park Road	Burlingame	94010
Crossroads Christian Center	Religious Service	45 County Street	Daly City	94014
Camino Real Pet Clinic	Veterinary Service	1317 Bayswater Avenue	Burlingame	94010
Chapel by the Sea	Cremation/Funeral Service	801 Oceana Boulevard	Pacifica	94044
Church of the Good Shepherd	Religious Service	901 Oceana Boulevard	Pacifica	94044
City of Pacifica	Community Service	170 Santa Maria Avenue	Pacifica	94044
Coastside Community Church	Religious Service	1030 Linda Mar Boulevard	Pacifica	94044
Colma Cremation & Funeral Services	Cremation/Funeral Service	111 Industrial Road, Suite #5	Belmont	94002
Congregational Church of Belmont	Religious Service	751 Alameda de las Pulgas	Belmont	94002
County of San Mateo Board of Supervisors	Community Service	400 County Center	Redwood City	94063
Crosby-N. Gray & Co. Funeral Home	Cremation/Funeral Service	2 Park Road	Burlingame	94010

Crossroads Christian Center	Religious Service	45 County Street	Daly City	94014
Fellowship Bible Church	Religious Service	2710 Ralston Avenue	Belmont	94002
First Baptist Church	Religious Service	2801 Alameda de las Pulgas	San Mateo	94403
First Baptist Church - San Bruno	Religious Service	1005 Crystal Spring Road	San Bruno	94066
First Church of Redwood City	Religious Service	1155 Broadway #130	Redwood City	94063
First Presbyterian Church of Burlingame	Religious Service	1500 Easton Drive	Burlingame	94010
Free Life Church	Religious Service	953 Huntington Avenue	San Bruno	94066
Garden Chapel	Cremation/Funeral Service	885 El Camino Real	South San Francisco	94080
Gateway Christian Church	Religious Service	7535 Mission Street	Daly City	94014
Genesis Worship Center	Religious Service	465 Hawthorne Avenue	San Bruno	94066
Gloria Dei Lutheran Church	Religious Service	2600 Ralston Avenue	Belmont	94002
Grace Bible Church	Religious Service	2225 Euclid Avenue	Redwood City	94061
Grace Church of the Bay Area	Religious Service	1 Mangini Way	Burlingame	94010
Greek Orthodox Church of the Holy Cross	Religious Service	900 Alameda	Belmont	94002
Harvest Baptist Church	Church	92 Hill Street	Daly City	94014
Highlands Recreation District	Community Service	1851 Lexington Avenue	San Mateo	94402
Hillsdale United Methodist Church	Religious Service	303 West 36th Avenue	San Mateo	94402

Hillside Community Church	Religious Service	33 Arroyo Drive	South San Francisco	94080
Home Sweet Home	Senior Living	1560 Bryant Street	Daly City	94015
International Full Gospel Fellowship	Religious Service	333 Victory Avenue	South San Francisco	94080
Mater Dolorosa Catholic Parish	Religious Service	307 Willow Avenue	South San Francisco	94080
Mercy Housing	Community Service	903 Oceana Boulevard	Pacifica	94044
Mt Zion Baptist Church	Religious Service	143 Hazel Avenue	Redwood City	94061
NEMS Daly City	Medical Services	211 Eastmoor Avenue	Daly City	94015
New Life Christian Fellowship	Religious Service	1125 Terra Nova Boulevard	Pacifica	94044
Nor Cal Veterinary Emergency	Veterinary Service	2201 Junipero Serra Boulevard, Suite C	Daly City	94014
Oceana Pet Hospital	Veterinary Service	711 Oceana Boulevard	Pacifica	94044
Oceanview Church of Christ	Religious Service	223 Clarendon Road	Pacifica	94044
Our Lady of Angels Parish	Religious Service	1721 Hillside Drive	Burlingame	94010
Our Lady of Mount Carmel	Religious Service	300 Fulton Street	Redwood City	94062
Our Lady of Perpetual Help Church	Religious Service	60 Wellington Avenue	Daly City	94014
Our Savior's Lutheran Church	Religious Service	4400 Cabrillo Highway	Pacifica	94044
Pacifica Pet Hospital	Veterinary Service	4300 Coast Highway	Pacifica	94044

Pacifica Senior Living	Senior Service	995 E Market Street	Daly City	94014
Peninsula Vet	Veterinary Service	440 Peninsula Avenue	San Mateo	94401
Redeemer Lutheran Church	Religious Service	468 Grand Street	Redwood City	94062
Redwood Church	Religious Service	901 Madison Avenue	Redwood City	94061
Sacred Church	Religious Service	270 San Bruno Avenue W	San Bruno	94066
San Bruno Chinese Church	Religious Service	250 Courtland Drive	San Bruno	94066
San Bruno First Tongan United Methodist Church	Religious Service	560 El Camino Real	San Bruno	94066
San Bruno Vineyard Church	Religious Service	430 San Mateo Avenue	San Bruno	94066
San Carlos Adult Community Center	Senior Service	601 Chestnut Street	San Carlos	94070
San Carlos Elms	Senior Service	707 Elm Street	San Carlos	94070
San Mateo Central Recreation Center	Community Service	50 E. 5th Avenue	San Mateo	94401
San Mateo Parks and Recreation	Community Service	330 W. 20th Avenue	San Mateo	94403
San Mateo Senior Services	Senior Service	101 Lake Merced Boulevard	Daly City	94015
Satellite Healthcare	Medical Services	2001 Junipero Serra Boulevard, Suite 100	Daly City	94014
Self Help for the Elderly	Senior Service	50 East Fifth Avenue	San Mateo	94401
Seton Medical Center	Medical Services	1900 Sullivan Avenue	Daly City	94015

Sinai Memorial Chapel	Cremation/Funeral Service	777 Woodside Road, Suite C	Redwood City	94061
Skyline Pet Hospital	Veterinary Hospital/Clinic	170 Skyline Plaza	Daly City	94015
Sneider & Sullivan & O'Connell's Funeral Home and Cremation Service	Cremation/Funeral Service	977 S. El Camino Real	San Mateo	94402
South SF Senior Services	Senior Service	601 Grand Avenue., 3rd Floor	South San Francisco	94080
St Andrew Presbyterian Church	Religious Service	1125 Terra Nova Boulevard	Pacifica	94044
St Andrews Episcopal Church	Religious Service	1600 Santa Lucia Avenue	San Bruno	94066
St Bartholomew Parish Community	Religious Service	600 Columbia Drive	San Mateo	94402
St Brunos Catholic Church	Religious Service	555 West San Bruno Avenue	San Bruno	94066
St Catherine of Siena Catholic Church	Religious Service	1310 Bayswater Avenue	Burlingame	94010
St Francis Veterinary Hospital	Medical Services	2179 Junipero Serra Boulevard	Daly City	94014
St George Orthodox Cathedral	Religious Service	1617 Southgate Avenue	Daly City	94015
St Gregory Church	Religious Service	2715 Hacienda Street	San Mateo	94403
St Matthew Catholic Church	Religious Service	1 Notre Dame Avenue	San Mateo	94402
St Peter's Episcopal Church	Religious Service	178 Clinton Street	Redwood City	94062
St Pius Church	Religious Service	1100 Woodside Road	Redwood City	94061
St Roberts Catholic Church	Religious Service	1380 Crystal Springs Road	San Bruno	94066

St Timothy Church	Religious Service	1515 Dolan Avenue	San Mateo	94401
St. Paul's, Burlingame	Religious Service	415 El Camino Real	Burlingame	94010
The Baptist Church of Daly City	Religious Service	542 Lisbon Street	Daly City	94014
Transfiguration Episcopal Church	Religious Service	3900 Alameda De Las Pulgas	San Mateo	94403
Trinity Baptist Church	Religious Service	39 E. 39th Avenue	San Mateo	94403
Unitarian Universalist Fellowship	Religious Service	2124 Brewster Avenue	Redwood City	94062
Unity Lutheran Church	Religious Service	609 Southwood Drive	South San Francisco	94080
US Healthworks Urgent Care	Medical Services	192 Beacon Street	South San Francisco	94080
VCA San Mateo Animal Hospital	Veterinary Service	2320 Palm Avenue	San Mateo	94403
Versailles Senior Living	Senior Service	10 Crystal Springs Road	San Mateo	94402
Victory Church	Religious Service	1188 El Camino Real	San Bruno	94066
Westborough Pet Hospital	Veterinary Service	2228 Westborough Boulevard	South San Francisco	94080
WestBorough Royale Retirement Center	Senior Service	89 Westborough Boulevard	South San Francisco	94080
Westlake Community Baptist Church	Religious Service	99 Elmwood Drive	Daly City	94015
Whole Family Wellness	Medical Services	1601 El Camino Real, Suite 101	Belmont	94002

Wise & Wonderful Veterinary	Veterinary Service	521 J Marine View Avenue	Belmont	94002
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Table 10: Community Contacts

Social Media Posts

TYPE	DATE	SUBJECT	PLATFORM
Social Media Post	*01/19/2018	Announce kiosk at Brisbane Police Department	Facebook
Social Media Post	*01/19/2018	Announce kiosk at Brisbane Police Department	Twitter
Social Media Post	*01/23/2018	Announce kiosk at Hillsborough Police Department	Facebook
Social Media Post	*01/23/2018	Announce kiosk at Hillsborough Police Department	Twitter
Social Media Post	01/30/2018	Announce kiosk at Menlo Park Police Department	Facebook
Social Media Post	02/15/2018	Announce kiosk at Redwood City Police Department	Twitter
Social Media Post	02/15/2018	Announce kiosk at Redwood City Police Department	Facebook
Social Media Post	03/08/2018	Announce kiosk at Broadmoor Police Department	Twitter
Social Media Post	03/08/2018	Announce kiosk at Broadmoor Police Department	Facebook
Social Media Post	04/04/2018	Announce kiosk at Chinese Hospital Pharmacy	Twitter
Social Media Post	04/04/2018	Announce kiosk at Chinese Hospital Pharmacy	Facebook
Social Media Post	12/24/2018	Announce kiosk at Daly City Police Department	Twitter
Social Media Post	12/24/2018	Announce kiosk at Daly City Police Department	Facebook

**Also reported in 2017 Annual Report*

Table 11: Social Media Posts

Appendix M

Media Outreach Summary

The reach percentage for each campaign is provided below. The reach percentage calculation is based on 2010 U.S. census population data for residents over the age of 18 years and the impressions and/or readership totals for each of the media campaigns.

MEDIA CHANNEL (Type of Media)	START DATE	LENGTH OF CAMPAIGN	NAME OF PUBLICATION / NETWORK OR STATION	FREQUENCY	REACH
Print	02/24/2018	2 weeks	San Francisco Examiner	1	47%
Online	02/24/2018	3 weeks	SFExaminer.com	2	2%
Online	03/10/2018	2 weeks	Mercurynews.com	1	9%
Print	03/11/2018	3 weeks	The Mercury News	3	8%
Digital/Static & Video Advertisement ³	04/01/2018	4 weeks	Multiple Websites	2	33%
Television Advertisement	06/18/2018	6 weeks	Station - KRON	4.3	13%
Digital/Static & Video Advertisement ⁴	08/01/2018	4 weeks	Multiple Websites	2.6	55%
Radio	10/01/2018	4 weeks	Multiple Stations (KCBS,)	2	47%
Print	12/02/2018	2 weeks	San Francisco Examiner	1	9%
Print	12/02/2018	3 weeks	The Mercury News	3	8%

Table 12: Outreach Summary

^{3,4} Digital Campaigns are designed to reach the target audience as defined by the Jurisdiction and reach audiences via multiple websites.

Appendix N

Convenience Standard Results

The convenience goal was met through the establishment of Kiosk Drop-Off Sites in each district in the Jurisdiction. *See Appendix D for a list of Mail-Back Distribution Locations that were deactivated.

DISTRICT	KIOSK	*MAIL-BACK
1	14	0
2	8	5 ⁵
3	9	3 ⁶
4	11	0
5	8	2 ⁷

Table 13: Convenience Standard Results

⁵ Notice of Deactivation of Mail-Back Distribution Locations sent July 16, 2018.

⁶ Deactivation of Mail-Back Distribution Locations occurred by July 31, 2018.

⁷ The Mail-Back Distribution Locations in districts 2, 3, and 5 were inactive beginning August 1, 2018.

Appendix O

2017 Annual Report Addendum

Electronic Distribution

TYPE	DATE	SUBJECT	PLATFORM
Event Site Post	06/25/2017	Announce San Mateo TBE at EPA Library	SfStation
Event Site Post	07/05/2017	Announce San Mateo TBE at Serramonte Main Library	SfStation
Event Site Post	07/15/2017	Announce San Mateo TBE at Pacifica Sanchez Library	SfStation
Event Site Post	07/25/2017	Announce San Mateo TBE at Belmont City Hall	SfStation
Event Site Post	09/27/2017	Announce San Mateo TBE at Pacifica Sanchez Library	SfStation
Event Site Post	10/08/2017	Announce San Mateo TBE at Foster City Library	SfStation
Event Site Post	12/09/2017	Announce San Mateo TBE at Foster City Library	EventBrite
Event Site Post	12/09/2017	Announce San Mateo TBE at Foster City Library	SfStation
Event Site Post	12/20/2017	Announce San Mateo TBE at Brisbane Library	EventBrite
Event Site Post	12/20/2017	Announce San Mateo TBE at Brisbane Library	SfStation

Table 14: Electronic Distribution

Social Media Posts

TYPE	DATE	SUBJECT	PLATFORM
Social Media Post	11/15/2017	Announce disposal options for San Mateo	Facebook
Social Media Post	12/09/2017	Event Post – Foster City Library	Facebook
Social Media Post	12/20/2017	Event Post – Brisbane Library	Facebook
Social Media Post	12/20/2017	Announce San Mateo TBE at Brisbane Library	Twitter

Table 15: Social Media Posts