

**Alcohol and Other Drug Services
Treatment Provider Meeting
July 11, 2019 (10:30 a.m. – 12:00 p.m.)**

*Housing Authority
264 Harbor Blvd., Jupiter Room, Bldg. A, Belmont, CA 94002*

Agenda Item	Speaker (s)
1. Welcome, Announcements & Updates	ALL (10 minutes) 10:30 a.m. – 10:40 a.m.
2. Guest Presentation: Grievance Investigation Process with Q&A	Jairo BHRS-OCFA (40 minutes) 10:40 a.m. – 11:20 a.m.
3. Guest Presentation: Palm Avenue goes live with DMC ODS	Renee Walton Palm Avenue (20 minutes) 11:20 a.m. – 11:40 a.m.
5- Minute Break	
4. DMC ODS Update: Notice of Adverse Benefit Determination (NOABDS) <i>Due to time issue this presentation was not covered in this Treatment Provider Meeting. This presentation will be covered in the August 2019 Treatment Provider Meeting</i>	Diana Hill BHRS-AOD (15 minutes) 11:45 a.m. – 12 noon
DMC-ODS Conference Call Meeting on Tuesday, July 16th, 2019 at 10:00 a.m. -11:30 a.m. Conference Line: 1-888-636-3807 - Participant's Code: 566983#	
Next Treatment Provider Meeting: Thursday, August 1st at 10:30 a.m. – 12 noon Housing Authority, "Jupiter Room", Bldg. A Belmont, CA	